



CASM GIFT VOUCHER – TERMS & CONDITIONS

- 1. Validity Period**

The CASM Gift Voucher ('Voucher') expires three years from the date of purchase. The expiry date will be displayed on the Voucher.
- 2. Redemption**

The Voucher can be redeemed towards the purchase of artwork and products in the CASM Gift Shop or CASM Gallery only. The Voucher applies for a one-time use only; no refunds will be given on any unspent portion of the Voucher's value.
- 3. Non-Refundable**

The Voucher cannot be returned or exchanged for cash or credit.
- 4. Non-Transferable**

The Voucher is non-transferable and may only be used by the Voucher Recipient.
- 5. Lost or Stolen Vouchers**

CASM is not liable for any Vouchers that are lost, stolen, destroyed, or used without permission.
- 6. Remaining Balance**

Should the total cost of the purchase exceed the Voucher's value, the Voucher Recipient will be required to pay the difference in value with an alternative payment method. Any unspent portion of the Voucher's value will not be returned or credited.
- 7. Exclusions**

The Voucher cannot be used to purchase other CASM Gift Vouchers.
- 8. Cancellation**

CASM reserves the right to cancel a Voucher for any breach of its Terms and Conditions. In the event of CASM's closure, any outstanding Voucher may be subject to cancellation. CASM may cancel a Voucher if the Voucher is found to be part of an unauthorised resale transaction.
- 9. Modification of Terms**

The City of Mandurah reserves the right to alter the Voucher Terms and Conditions at any time, with information being made available on the CASM website.
- 10. Jurisdiction**

The Voucher Terms and Conditions is governed by the [Australian Consumer Law](#).
- 11. Customer Support**

Contact CASM staff at casm@mandurah.wa.gov.au or 9550 3662 for any clarification or questions.