

- Completed
- On Target
- Below Target
- Not Commenced




**Focus Area 01: Economy**
**Objectives**

- 1.1 - Local jobs to retain our people and attract skilled workers
- 1.2 - A diversified economy that supports growth sectors
- 1.3 - Well-planned, sustainable urban development
- 1.4 - A thriving city that residents are proud to call home and people want to visit
- 1.5 - A supportive business environment where investment is encouraged, and entrepreneurship prospers
- 1.6 - A highly skilled workforce supported by strong education and training opportunities

Action	Objective	Status	Comment	Responsibility
<b>Project EC01: Peel Street</b> Deliver major upgrade works to Peel Street between Anstruther Road and Sutton Street.	1.1, 1.5, 1.5	●	Peel Street upgrade works have been completed, and the road was opened to full traffic movement on the 6th of September.	Operations Services
<b>Project EC02: Falcon Coastal Shared Path</b> Planning, design and construction of the new Falcon Coastal Shared Path from Mercedes Avenue (Falcon) to Cesia Lane (Wannanup).	1.3, 3.4, 2.5	●	The Department of Transport are revising the Western Australian Bicycle Network (WABN) program and accordingly funding for the Falcon Coastal Shared Path project beyond 2024/2025 will also be reviewed.  Detailed design and planning are planned for FY 2024/2025.	Operations Services
<b>Project EC03: Active Transport Plans</b> Develop district level Active Transport Plans to guide future investment in shared path upgrades and renewals.	1.3, 2.5, 3.4	●	The first of these plans will be prepared in conjunction with the Mandurah Strategic Centre Structure Plan project.	Strategic Land Use Planning
<b>Project EC04: Pinjarra Road</b> Deliver staged major upgrades to Pinjarra Road between Dower Street and the City Centre.	1.3, 3.4	●	Project planning and design are completed, and construction has commenced. The expected project completion date is June 2025.	Operations Services
<b>Project EC05: Lakes Road South</b> Develop plans for upgrades to Lakes Road South from Murdoch Drive to Pinjarra Road in line with the growth and development of the Health Precinct.	1.3, 3.4	●	Transport & Traffic consultant engineers have been engaged to complete traffic modelling and access review in conjunction with Mandurah Health Precinct Structure Plan	Strategic Land Use Planning
<b>Project EC06: Waterfront Redevelopment (TRANSFORM MANDURAH)</b> Delivery of the Eastern Foreshore North and Central Redevelopment including play space, landscaping and car park upgrades.	1.2, 1.4, 1.5	●	Works commenced on 4 June 2024 and are expected to be completed by March 2025.  The project is progressing well and is on schedule.	Project Management
<b>Project EC07: Western Foreshore Leisure Precinct (TRANSFORM MANDURAH)</b> Planning, design and commence implementation of the Western Foreshore Leisure Precinct Master Plan.	1.2, 1.4, 1.5	●	The Master Plan was endorsed by Council in August 2024. All project actions are now being programmed into the City's Project Lifecycle Management system. New commercial activation opportunities for the City Centre (inc. Western Foreshore) were advertised in September for the forthcoming summer period.	Strategic Land Use Planning
<b>Project EC08: Western Foreshore Commercial Site</b> Progress planning processes for the development of the Commercial Site within the Western Foreshore Leisure Precinct Master Plan.	1.1, 1.2, 1.5	●	The Major Land Transaction Business Plan for excision of the site was endorsed by Council in August 2024. The site CHRMAP has now been developed and sent to the State Government for review. Once this has been agreed to, the business case will be amended to include all mitigation works required at certain timeframes to include in the financial impact section of the addendum.	Strategic Land Use Planning
<b>Project EC09: Mewburn Carpark and George Robinson Gardens</b> Develop plans for upgrades to the Mewburn Carpark and George Robinson Gardens.	1.3	●	Design to commence in January 2025.	Strategic Land Use Planning
<b>Project EC10: Waterways Waterfront Master Plan</b> Develop a Master Plan for the upgrade of water based infrastructure in Mandjar Bay .	1.2, 1.4, 1.5	●	Waterways Waterfront Master Plan adopted by Council.	Natural Environment

<b>Project EC11: Mandurah Strategic Centre Structure Plan</b> Undertake a review in line with the outcomes of the City Centre Master Plan (including housing density considerations and a plan to manage Payment in Lieu of Parking).	1.3, 1.4, 1.5	●	Scoping of the project to commence in mid November with a short term Planning Specialist being engaged.	Strategic Land Use Planning
<b>Project EC12: City Centre Signage</b> Develop a City Centre Signage Manual with a focus on Entry Statements, Wayfinding and Carparking.	1.3	●	Signage Framework to be presented to ELT in February 2025. Signage Framework to be presented to Elected Members in April 2025. Scope of Works for priority Signage Packages to be released in June 2025.	Strategic Land Use Planning
<b>Project EC13: Mandurah Terrace South</b> Planning, design and implementation of upgrades to the movement network for Mandurah Terrace South to prioritise cyclists and pedestrian movements.	1.3, 2.5, 3.4	●	Detailed design to commence in February 2025.	Strategic Land Use Planning
<b>Project EC14: Streetscape Upgrades</b> Develop plans for City Centre streetscape upgrades to the Sholl Street / Cooper Street / Hackett Street area.	1.3	●	Project to commence in Quarter 3.	Strategic Land Use Planning
<b>Project EC15: Car Parking Improvements</b> Implement key actions of the City Centre Parking Plan including timed parking changes and monitoring sensors.	1.3, 1.5, 3.4	●	Commenced Implementation of City Centre Parking Plan. Actions to date include removal of timed parking at Mewburn Car Park, Signage review and update of TOD's car park, Staff Only signage changed to allow parking at weekends at the Administration Building. Orders for new signage at Woolworths Central Car Park reflecting new time restrictions proposed, review of specification for in ground sensors and exploration of new bay counting technologies.	Ranger Services
<b>Project EC19: Yalgorup National Park (TRANSFORM MANDURAH)</b> Partner with key stakeholders (including DBCA) to develop sustainable eco-tourism opportunities and product in Yalgorup National Park and adjacent areas.	1.1, 1.4, 1.4	●	Detailed planning for the precinct areas are being finalised by DBCA, and first tranche of implementation is expected to begin in 2025 including tender for design and construction of the stage 1 project elements.	Transform Mandurah
<b>Project EC20: Yalgorup National Park Northern Access Road</b> Planning, design and construction of the new northern access road into Yalgorup National Park - Quail Road extension.	1.4	●	Road design is being finalised, after which time the road alignment will be surveyed and an environmental consultant will be appointed to assist with Commonwealth environmental approvals and a potential offset strategy.  Road construction expected to be complete by 30 September 2025.	Transform Mandurah
<b>Project EC21: Tourism Accommodation</b> Engage with the WA State Government to investigate potential sites for new tourism accommodation offerings in Mandurah.	1.1, 1.2, 1.4	●	Tourism Western Australia have been engaged on potential sites for new tourism accommodation offerings in Mandurah, and discussions have been held with potential developers who are exploring tourist accommodation options in Mandurah.	Transform Mandurah
<b>Project EC22: City of Mandurah Events Strategy</b> Undertake a review of the City of Mandurah Events Strategy.	1.4	●	The draft Events Strategy is currently being reviewed by officers with changes and updates to the structure and content required to better fit the City's approved strategy format. As a result, the planned briefing with Elected Members is being rescheduled for early 2025.	Festivals & Events
<b>Project EC23: Aged Care Centre of Innovation (TRANSFORM MANDURAH)</b> Facilitate the planning and development for an Aged Care Training Centre of Innovation to be based in Mandurah.	1.1, 1.2, 1.6	●	Work has now been completed on a Needs Analysis, Feasibility and Business Case for an Aged Care Training and Workforce Centre of Innovation, and advocacy for government funding is taking place.  Meanwhile the City and Peel Development Commission continue to engage with providers and industry on the challenges and opportunities in training, workforce development, and improving care provision in Mandurah.	Transform Mandurah
<b>Project EC24: Waterways Research and Protection</b> Facilitate planning and advocacy for the development of a future research centre focused on the protection and sustainability of the Peel-Harvey Estuary.	1.1, 1.6	●	Literature review complete.  Stakeholder engagement ongoing.	Transform Mandurah
<b>Project EC25: Mandurah Library Site</b> Develop a Master Plan for the existing Mandurah Library site to consider the future allocation of services and potential investment opportunities in line with the principles of the City's Property Strategy.	1.1, 1.3, 1.5	●	This project is not scheduled to commence until 2025/26.	Strategic Land Use Planning








<p><b>Program EC01: Entrepreneurial Capacity Building</b>  <b>Promote and support small business entrepreneurship in Mandurah.</b></p>	1.1, 1.2, 1.5	●	<p>Two entrepreneurial capacity building workshop programs were conducted during the quarter; StartUp Smart (targeting early phase start-ups), and Marketing for Small Business (targeting early to mature existing businesses).</p> <p>Participation and completion of the programs were strong, with 19 registered and 17 completing the StartUp Smart course, and 21 registered and 21 completing the Marketing for Small Business course.</p> <p>In addition to these two workshops, the City is partnering with the Australian Taxation Office (ATO) to deliver the 'Essentials to strengthen your small business ATO Masterclass series' online specifically for Mandurah businesses. This series has begun this quarter and will be completed in November, with good participation to date and final outcomes to be reported next quarter.</p>	Transform Mandurah
<p><b>Program EC02: Human Capital Development</b>  <b>Promote and support local education pathways and training and skill development programs and initiatives.</b></p>	1.5, 1.6	●	<p>The Great Southern Hackathon took place in August at Mandurah Baptist College with City support and nearly 800 primary and secondary students from the region attending.</p> <p>The event is a 2-day showcase, featuring a full day conference and full day competition to celebrate and inspire the future of digital technologies and STEM among school aged children in and around Mandurah.</p> <p>Additionally, work is underway to host the Mandurah Jobs Fair in October.</p>	Transform Mandurah
<p><b>Program EC03: Investment Attraction</b>  <b>Develop and deliver a campaign to promote investment (Government and Private), business and lifestyle opportunities.</b></p>	1.5	●	<p>Planning for actions to support Investment Attraction to the City are now underway, inclusive of marketing campaign, collateral and investment support services.</p> <p>Additional investment awareness activities are planned for next quarter including WA Business Awards event sponsorship, and print ad publication in the Business News magazine.</p>	Transform Mandurah
<p><b>Program EC04: City Centre Activation</b>  <b>Support City Centre Activation through the delivery of City and business led programs and activities (including delivery of the Business Incentives Grants Scheme).</b></p>	1.1, 1.2, 1.5	●	<p>City Centre activation this quarter included the City's Winter holiday maze event and the Arts Festival program.</p> <p>15 City Centre business incentive scheme grant applications received for a variety of activations, with 13 approved including for activities supporting the City's Winter event, Arts Festival, murals and Halloween.</p>	Transform Mandurah
<p><b>Program EC05: City of Mandurah Events Program</b>  <b>Deliver the City of Mandurah's Events Program including the Christmas in Mandurah program (Christmas Pageant, Christmas Lights Trail, New Year's Eve Celebrations), CrabFest and Winter in Mandurah program.</b></p>	1.4	●	<p>Preplanning for both Mandurah Christmas 2024 and Crab Fest 2025 is underway. No significant issues have been identified with the Executive Leadership Team having been briefed on both events. An Elected Members briefing for Mandurah Christmas has been scheduled for November.</p>	Festivals & Events
<p><b>Program EC06: External Event Support Program</b>  <b>Attract and secure new major events to Mandurah.</b></p>	1.4	●	<p>The Festivals &amp; Events team continue to work with Visit Mandurah to attract and secure events for Mandurah. In Quarter 1, the following events were secured;</p> <p>Volleyball WA Alcohol Think Again Beach Tour – taking place in November 2024 at Town Beach.</p> <p>2025 Judo WA International Mandurah Open – taking place in May 2025 at the MARC.</p> <p>2025 Family Fun Day &amp; Duck Races – taking place in April 2025 on the Eastern Foreshore.</p>	Festivals & Events
<p><b>Program EC07: Business Conferences and Events Support Program</b>  <b>Attract and secure new business conferences and events to Mandurah to encourage private investment.</b></p>	1.5	●	<p>This quarter the GOSH Hackathon event took place on August 9th and 10th at Mandurah Baptist College.</p>	Transform Mandurah

<b>Program EC08: Giants of Mandurah</b> Support the delivery and programming for the 'Giants of Mandurah' project.	1.4		The Giants of Mandurah program remains popular with visitation continuing to be steady. Officers have undertaken a site visit of both the Marlee Reserve and Halls Head Giants, to review signage and public access to the areas.	Festivals & Events
<b>Program EC09: Peel Chamber of Commerce and Industry (Peel CCI)</b> Provide funding and support to the Peel CCI for the delivery of programs and services to build the capacity and sustainability of local Mandurah businesses.	1.4		Following Council endorsement earlier this calendar year, a new service agreement is in progress with Peel Chamber of Commerce and Industry.  Draft agreement has been drawn up for discussion and we are currently working through feedback and amendments, with a view to have it finalised and implemented as soon as possible.	Transform Mandurah
<b>Program EC10: Tourism Development</b> Provide funding and support to Visit Mandurah to plan and deliver tourism destination and product development services.	1.4		Ongoing and on track.	Transform Mandurah

#### Focus Area 02: Community

##### Objectives


- 2.1 - Access to support services that enhance opportunities for everyone
- 2.2 - Safe and connected communities
- 2.3 - Inclusive and welcoming places, spaces and neighbourhoods
- 2.4 - An enriched, creative, and empowered community that values culture, heritage and life long learning
- 2.5 - A healthy lifestyle and healthy community, with an emphasis on prevention
- 2.6 - Modern health facilities and services that are local, accessible, affordable, and fit for purpose

Action	Objective	Status	Comment	Responsibility
<b>Project C01: Community Infrastructure Plan</b> Conduct a review of the City's existing community and social infrastructure plans and develop a new consolidated plan to guide facility development over the next 10+ years.	2.2, 2.3, 2.5,		The draft plan has been developed and is scheduled to be presented to Council in October 2024 to seek approval to go out for community consultation and engagement. The public advertising period will run through until the end of December 2024.	Strategic Land Use Planning
<b>Project C02: Mandurah Library and Learning Hub (TRANSFORM MANDURAH)</b> Undertake a needs analysis and business case for the development of a new central Library and Learning Hub.	2.3, 2.4		Request for Quote (RFQ) documentation completed for the Needs Analysis and Business Case, due for release to market in Q2.	Community Development
<b>Project C03: Dawesville Community Centre</b> Planning, design and construction of the new Dawesville Community Centre.	2.3, 2.4		The construction of the Dawesville Community Centre commenced in April and is currently on track to be completed by June 2025.	Project Management
<b>Project C04: Dawesville Community Centre Management Model</b> Develop a Management model for the operations of the Dawesville Community Centre that takes a community activation and place approach.	2.3, 2.4		The Dawesville Community Centre will open in the second half of 2025 and is based on a hire management model, utilising the new bookable booking system. The City will work with community to lead some partnership activation.	Community Development
<b>Project C05: Rushton Park Master Plan (TRANSFORM MANDURAH)</b> Develop a Master Plan for Rushton Park to guide future investment in the development of community facilities for the precinct.	2.2, 2.3, 2.5,		The draft plan is progressing with an Elected Member briefing to provide a project update and to seek feedback being scheduled for November. Next steps to be confirmed once the draft plan has been further developed.	Strategic Land Use Planning
<b>Project C06: Regional Netball and Shared Use Sports Facilities</b> Develop a plan and advocate for funding for the development of new / upgraded netball facilities for Mandurah.	2.3, 2.5		This project has been identified as a priority and included on the City's Council endorsed Advocacy Plan. The City also lodged a funding application through the Federal Government's Thriving Communities program, however the submission was unsuccessful.	Strategic Land Use Planning
<b>Project C07: Peel Hockey Facilities</b> Develop a plan for the upgrade / replacement of turf facilities for hockey.	2.3, 2.5		A comprehensive business plan for the replacement of the hockey turf has been developed, accompanied by a detailed life cycle cost analysis to evaluate future maintenance and renewal expenses. The CSRFF funding application for a one third contribution has been submitted to Department Local Government Sport and Cultural Industries. Additionally, the consultant has finalized proposals for the future facility management options of the hockey turf and assisted the peel hockey association in analysing its governance and operations.	Recreation Services

<b>Project C08: Men's Shed</b> Develop a concept design for a Men's Shed facility in Falcon.	2.5		City Officers have communicated with Falcon Community Menshed throughout the quarter. The City is preparing a Lotterywest Application as well as advocacy documentation in support of attracting external funds toward the project.	Community Development
<b>Project C09: Mandurah Performing Arts Centre</b> Advocate for funding and undertake facility refurbishments and upgrades (including HVAC system replacement) to the Mandurah Performing Arts Centre in line with the facility renewal program.	2.3, 2.4, 4.3		Concept plans detailed three upgrade options for the MPAC have been completed by consultant architects to inform and assist with advocacy works.  Critical renewal projects are to be completed in FY2024/25, with further investigations to be completed on the HVAC system to ensure continued short-term performance.	Project Management
<b>Project C10: Cinema Complex</b> Replacement of the Heating, Ventilation and Air-Conditioning (HVAC) system to service the Cinema complex.	2.3, 4.4		Renewal of the Cinema HAVC system is planned to commence in October and is expected to be completed by March 2025. The project will be delivered in two stages to accommodate the Cinema's business needs.	Project Management
<b>Project C11: Literacy Strategy (TRANSFORM MANDURAH)</b> Develop a Literacy Strategy to guide advocacy and investment in improved learning outcomes for Mandurah.	2.4		City Officers completed a Literacy Action Plan as the first operational phase towards a Literacy Strategy. Key literacy projects in development are Paint the Town REaD, Children's Storytime at the Community Garden, and the supermarket library.	Community Development
<b>Project C12: Mandurah Health Precinct Structure Plan (TRANSFORM MANDURAH)</b> Undertake a review of the Mandurah East Structure Plan, including land uses and transport networks, to guide future development of the Health Precinct .	2.1, 2.6		An environmental assessment, local water management plan and traffic modelling have been commissioned for completion by mid December.  Initial landowner engagement has progressed and subject to the outcome of the technical reports, the draft plan is being prepared by officers in accordance with the Structure Plan manual produced by the Western Australian Planning Commission.	Strategic Land Use Planning
<b>Project C13: Age Friendly Strategy</b> Develop a strategy that supports older adults and seniors within Mandurah's community.	2.1, 2.3, 2.5		Preliminary research to commence post Seniors Week (1st December).	Community Development
<b>Project C14: City Centre Heritage Trail</b> Develop a plan for a City Centre Heritage Trail.	2.1, 2.3, 2.5		As per CEO KPI's, this will be delivered by December 2025.  This will be reviewed as part of the Museum and Heritage Service Review.	Library & Heritage Services
<b>Project C15: Mandurah Road Pedestrian Bridge</b> Advocate for funding to construct a new pedestrian bridge linking Madora Bay and Lakelands at the intersection of Banksiadale Gate and Mandurah Road.	2.2, 2.5, 3.4		This is a Main Roads project. Advocacy and delivery for this project sit with the State Government.	Advocacy and Community
<b>Project C16: Parkridge Boat Ramp (Bouvard)</b> Undertake an upgrade / replacement of the Parkridge Boat Ramp infrastructure.	2.3, 4.4		Capital works project planning due to commence in 2025/26 with delivery in 2026/27, subject grant funding.	Marina & Waterways
<b>Project C17: Sutton Farm (Halls Head)</b> Design and construction of new public jetty and public carpark infrastructure to service the Sutton Farm precinct.	2.3		Capital works project planning due to commence in 2025/26 with delivery in 2026/27, subject grant funding and agreement to be finalised with developer.	Marina & Waterways
<b>Project C18: Coodanup Foreshore (Coodanup)</b> Staged upgrade including planning, design and construction of playground, landscaping and foreshore protection works.	2.3, 2.5		Tender documentation ready for advertising. Estimated construction start date is February 2025.	Landscape Services
<b>Project C19: South East Dawesville Channel Foreshore (Dawesville)</b> Staged upgrade including planning, design and construction of playground, landscaping and carparking.	2.3, 2.5		Construction drawings and budgets are being prepared. Expect construction to commence mid to late January, 2025.	Landscape Services
<b>Project C20: Norwich Reserve (Greenfields)</b> Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5		Design and budget only required in 24/25 financial year. Community engagement will commence in February or March, 2025.	Landscape Services
<b>Project C21: Bardoc Reserve (Greenfields)</b> Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5		Design and budget only required in the 25/26 financial year. Community engagement will commence in February or March of 2026.	Landscape Services
<b>Project C22: Dawesville Youth Park (Dawesville)</b> Planning, design and construction of a Youth Park in Dawesville.	2.3, 2.5		Design and budget to be undertaken in 25/26 financial year. Community engagement will commence in February or March, 2026. Construction expected in 26/27 financial year.	Landscape Services

<b>Project C23: Blue Bay Foreshore (Halls Head)</b> Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5	●	Design and budget to be undertaken in 26/27 financial year. Community engagement will commence in February or March, 2027. Construction expected in 27/28 and 28/29 financial years.	Landscape Services
<b>Project C24: Glencoe Reserve (Halls Head)</b> Plan and deliver reserve upgrades.	2.3, 2.5	●	Design and budget to be undertaken in 26/27 financial year. Community engagement will commence in February or March, 2027. Construction expected in 27/28 financial year.	Landscape Services
<b>Project C25: Milgar Reserve (Mandurah)</b> Plan and deliver reserve upgrades.	2.3, 2.5	●	Design and budget to be undertaken in 26/27 financial year. Community engagement will commence in February or March, 2027. Construction expected in 27/28 and 28/29 financial years.	Landscape Services
<b>Project C26: Warrungup Springs Reserve Boardwalk (Dawesville)</b> Upgrade including planning, design and construction of boardwalk upgrade.	2.3, 2.5	●	Design work undertaken and scope has been altered to replace structure on top of existing piles. Awaiting pricing from contractor with construction anticipated to commence in early 2025.	Landscape Services
<b>Project C27: Mississippi Reserve (Greenfields)</b> Planning and design of sump beautification and landscaping.	2.3, 2.5	●	Design and budget to be undertaken in 25/26 financial year. Community engagement will commence in February or March, 2026. Construction expected in 26/27 financial year.	Landscape Services
<b>Program C01: Community Sport and Recreation Facility Fund (CSRFF)</b> Administer the State Government initiated Community Sport and Recreation Facility Fund program (small grants).	2.6	●	The Mandurah Bowling and Recreation Club was notified in July that their application for CSRFF small grant funding for the replacement of the indoor bowling green surface was unsuccessful. Despite this, the City honoured its commitment to contribute one-third of the project cost, as endorsed by Council in March. In September, the City submitted a CSRFF annual forward planning grant application for the Peel Hockey turf replacement. There were no applications submitted for the CSRFF small grants round.	Recreation Services



<p><b>Program C02: Club Development</b>  <b>Delivery of initiatives to support sustainable, financially viable and well-governed clubs that meet the needs of members.</b></p>	2.3, 2.5	●	<p>The City's Club Development Program aims to support Mandurah's 120 sporting and recreational clubs by enhancing community participation and providing training in governance and management practices. By developing various capacity-building initiatives, the program seeks to empower volunteers and promote inclusivity within clubs. Additionally, it recognizes and celebrates the achievements of the local sporting community through an annual awards program, encouraging nominations to highlight outstanding contributions and successes.</p>	Recreation Services
<p><b>Program C03: Access and Inclusion Plan</b>  <b>Deliver and report on the Access and Inclusion Plan.</b></p>	2.3, 2.5	●	<p>The City of Mandurah is dedicated to ensuring that people with disability are valued and included as active members of the community. In line with the Disability Services Act 1993, all local governments are required to develop, implement, and report on an Access and Inclusion Plan (AIP). This plan addresses barriers to access and outlines strategies to ensure that people with disability have opportunities to access services and facilities and are included in community. Each year, the City continues to make progress toward these goals through collaboration with community stakeholders and internal teams, implementing the AIP and achieving key outcomes. The AIP remains a crucial tool in advancing accessibility and inclusion across the City.</p>	Library & Heritage Services
<p><b>Program C04: Arts and Culture Strategy</b>  <b>Deliver and report on the Arts and Culture Strategy.</b></p>	2.4	●	<p>The Arts Festival 2024 was delivered in the quarter, featuring 66 individual events across 39 different arts offerings including performances, exhibitions, workshops, interactive activities and events. Attendance of approximately 8,000 people over 31 festival days with very positive survey feedback.</p>	Arts & Culture
<p><b>Program C05: Community Safety Strategy</b>  <b>Deliver and report on the Community Safety Strategy.</b></p>	2.2, 2.3	●	<p>Actions identified under the new Strategy for Year One have commenced. The team have;</p> <ul style="list-style-type: none"> <li>Organised an official Strategy launch for 16 November 2024 at Music in the Burbs</li> <li>Information about the upcoming rebate scheme</li> <li>Began working with Comms team to develop comms plan</li> <li>Liaised with internal units about actions under the strategy</li> <li>Began actions for internal adoption of Eyes on the Street</li> <li>Submitted design requests for reporting at key locations</li> <li>Liaised with Police re strategy and partnership</li> <li>Liaised with residents groups re Cocoon project.</li> </ul>	Community Development

<b>Program C06: Homelessness and Street Present Action Plan (Sector Led)</b> Deliver and report on the Homelessness and Street Present Action Plan.	2.1, 2.2		The project team have worked with Consultant to develop the shared approach to Ending Homelessness Action Plan 2025-2027. The draft has been completed and is due to be presented for feedback to Council and then the Sector at the Homelessness Network Meeting to be held in November. It will then be presented to Council in December for consideration.	Community Development
<b>Program C07: Place Enrichment Strategy</b> Deliver and report on the Place Enrichment Strategy.	2.3		The Community Development team have delivered (in partnership with the community taking a community led, strength-based approach), and also evaluated, the first year of the Place Enrichment Strategy. Year two delivery has commenced and the team continue to evolve and refine their practice with positive outcomes for community including Music in the Burbs and Moonlight movies. Community groups have developed capacity in how they approach governance and grants.	Community Development
<b>Program C08: Reconciliation Action Plan (Stretch RAP)</b> Deliver and report on the Reconciliation Action Plan (or equivalent alternative).	2.4		A new iteration of Policy POL-CMR 07 Welcome to Country, Acknowledgement of Country and Cultural Protocols was endorsed by Council in August, reaffirming the City's commitment to reconciliation.	Community Development
<b>Program C09: Youth Development Strategy</b> Deliver and report on the Youth Development Strategy.	2.4		Continuation of core programming such as Youth Advisory Council, activities at Billy Dower Youth Centre, and Junior Council who are exploring a theme of racism. In partnership with the Mandurah Local Drug Action Team, eight Alcohol & Drug Awareness Sessions were presented to local secondary schools as part of the "Leavers is just the beginning" Campaign which encourages teenagers to make informed, positive choices.	Youth Development
<b>Program C10: Grants and Funding Program</b> Deliver the City's grants and funding programs in accordance with Council policy.	2.3, 2.4, 2.5		A new iteration of Policy POL-RCS 04 Grants and Funding was endorsed by Council in August. The Community Grants and Community Partnership Grants were open during this quarter.	Library & Heritage Services
<b>Program C11: Local History and Heritage</b> Deliver and report on the key activities of the Mandurah Heritage Action Plan.	2.3, 2.4		The City continues to investigate options to store and display the Canopus. The Museum featured the "Putt Putt Motors in Putt Putt Boats" exhibition which celebrated the importance of waterways in Mandurah, iconic boats and explored boating engines, jetties, engineering and their contributions to maritime history.	Library & Heritage Services
<b>Program C12: Mandurah Performing Arts Centre (ManPAC)</b> Provide funding and support to the Mandurah Performing Arts Centre to deliver arts development programs and services.	2.4		ManPAC are delivering on the MOU with the City and cooperating in regards to venue upgrades and maintenance. The City is exploring options to upgrade the facility in light of escalating maintenance costs. They continue to deliver a strong community program.	Arts & Culture
<b>Program C13: Public Health Plan</b> Deliver and report on the Public Health Plan.	2.3, 2.5		The development of the new Public Health and Wellbeing Plan has been updated to reflect the State Health Plan Pillars and internal engagement will commence in January 2025.	Recreation Centres

### Focus Area 03: Environment

#### Objectives

- 3.1 - Nature has a voice in all decision-making
- 3.2 - A shared responsibility for our environment with a focus on engagement, education and respect
- 3.3 - Our natural environment is celebrated, protected and restored for generations
- 3.4 - Our built environment is clean, accessible and sustainable
- 3.5 - Our coast and waterways are healthy and celebrated

Action	Objective	Status	Comment	Responsibility
<b>Project E01: Waste Management Centre</b> Undertake planning for upgrades to the Waste Management Centre.	3.3, 3.4		Project has not yet commenced.	Waste Management
<b>Project E02: Tims Thicket Septage Facility</b> Plan for the decommissioning of the Tims Thicket Septage Facility.	3.3, 3.4		Report to be presented to Council in December 2024 seeking approval of Tims Thicket Liquid Waste Decommissioning Plan.	Waste Management



<b>Project E03: Waste to Energy</b> Plan and manage the transition for waste disposal from landfill to the new Waste to Energy facility.	3.3, 3.4		The City will commence delivery of its municipal waste to the Kwinana Energy Recovery plant on 11 November 2024. Meetings have been held with Acciona, Cleanaway and their transport contractor, KTrans to finetune the transition process.	Waste Management
<b>Project E04: Town Beach Seawall</b> Plan, design and undertake the Town Beach buried seawall upgrade works.	3.3, 3.5		Design work and costings completed. Capital works project planning due to commence in Q3 when Department of Transport Coastal Adaptation and Protection (CAP) grant applications are open. Seeking 100% funding through this program.	Marina & Waterways
<b>Project E05: Soldiers Cove Seawall</b> Planning, design and implementation of upgrade works to the Soldiers Cove Seawall between the Mandurah Bridge and Winjan Place.	3.3, 3.5		Capital works project planning not due to commence until 2025/26	Marina & Waterways
<b>Project E06: Doddi's Beach Coastal Erosion Protection</b> Undertake planning for the Doddi's Beach Coastal Erosion Protection structure.	3.3, 3.5		Optioneering and concept design work completed. Community engagement has commenced with a public meeting held in September 2024. Capital works project planning due to commence in Q3 when Department of Transport Coastal Adaptation and Protection (CAP) grant applications are open.	Marina & Waterways
<b>Project E07: Waterways Infrastructure Review</b> Undertake a review of waterways infrastructure including costs of replacement, development of an annual program for implementation and funding through specified area rates.	3.4, 3.5		Project due to commence in Q3 of 2024/25.	Marina & Waterways
<b>Project E08: Restoration of the Peel Harvey Estuary and Waterways (TRANSFORM MANDURAH)</b> Advocate and support the Peel Harvey Catchment Council in environmental restoration activities to improve the water quality and health of the Peel Harvey waterways.	3.3, 3.5		PHCC provided a briefing to Council on their Business Case for the Estuary in Q1 2024. The City supports the Business Case and the PHCC's request for State Government funding. The City is likely to receive advocacy materials from PHCC by the end of November, and will support in any way we can to ensure the estuary is protected for generations to come.	Advocacy and Community
<b>Project E09: Southern Beaches Coastal Hazard Risk Management and Adaptation Plan (CHRMAP)</b> Development of a CHRMAP for the City's southern beaches.	3.3, 3.5		Project tracking according to project timeline. Stage 1 and Stage 2 of the CHRMAP completed which includes, establishing the context, community values engagement and coastal hazard risk assessment. Draft CHRMAP due July 2025 with final CHRMAP due December 2025.	Marina & Waterways
<b>Project E10: Estuarine Coastal Hazard Risk Management and Adaptation Plan (CHRMAP)</b> Development of a CHRMAP for the City's estuarine environment.	3.3, 3.5		Grant funding to be pursued through the Department of Planning, Lands and Heritage (DPLH) Coastal Management Plan Assistance Program (CMPAP) during the FY25/26 round of applications. Grant funding will be contingent on the progress of the Southern Beaches CHRMAP.	Marina & Waterways
<b>Program E01: Waste Management and Education</b> Implement the City's Waste Management and Waste Education Plans and report on performance.	3.3, 3.4		The City's Waste Education Officer is primarily responsible for coordinating the actions within the City's Waste Education Plan. The actions for 2024/25 are on target to be completed by 30 June 2025.	Waste Management
<b>Program E02: Coastal Planning and Risk Management</b> Implement the recommendations of the CHRMAPs to ensure protection and enhancement of the City's coastal and marine built and natural environment.	3.3, 3.5		The City is working closely with Department of Transport to progress the Phase 1 Technical Studies from the Permanent Sand Bypassing Feasibility Investigation Implementation Plan. Other priority projects from Year 2 of the Northern Beaches CHRMAP to commence in Q3 when State Government grant funding applications are announced.	Marina & Waterways
<b>Program E03: Environmental Planning</b> Implement the recommendations of the City's Environmental Strategy and Greening Mandurah Framework Action Plan.	3.1		Actions being delivered in accordance with the Greening Mandurah Framework action plan.	Environmental Engagement
<b>Program E04: Mandurah Biodiversity Strategy</b> Implement the recommended actions of the Mandurah Biodiversity Strategy.	3.3		Planned for 2026-2027.	Environmental Engagement
<b>Program E05: Bushland Conservation</b> Review and update the Bushland Conservation and Management Policy.	3.1, 3.3		Currently in draft stage of review, 20% complete.	Environmental Engagement
<b>Program E06: Biosecurity Program</b> Implement the City's biosecurity program.	3.3		Supporting regional biosecurity action through active participation on the Peel Harvey Biosecurity Group Committee. Implementing control of feral species in our natural areas, with a specific focus on foxes and rabbits.	Environmental Engagement

<b>Program E07: Water Monitoring and Management</b> Implement the urban lakes monitoring and management program.	3.3, 3.5	●	First of four lake water sampling and monitoring reports completed in September. Third stage of Cox Bay lake water treatment trial being undertaken in partnership with DWER, to reduce nutrient concentrations and subsequent algal blooms.	Landscape Services
<b>Program E08: Waterwise Council Program</b> Implement the Waterwise Council program.	3.2, 3.3, 3.4	●	Waterwise Council action plan submitted to Watercorp and DWER for Gold accreditation. MARC endorsed as Gold waterwise facility. Preparations being made for waterwise verge program including waterwise landscape makeovers for two local school sites.	Landscape Services

#### Focus Area 04: Leadership

##### Objectives

- 4.1 - A clear and shared vision for Mandurah's future
- 4.2 - Sound decisions based on evidence and meaningful engagement
- 4.3 - Effective advocacy focused on the needs of the community and strong relationships with key stakeholders
- 4.4 - Well-maintained assets and facilities that meet the needs of our community
- 4.5 - Responsible, transparent, value for money delivery of well planned, sustainable, projects, programs and services
- 4.6 - A committed, innovative, effective, and values driven Council and workforce

Action	Objective	Status	Comment	Responsibility
<b>Project L02: Corporate Business Plan</b> Undertake an annual review of the City's 4-Year Corporate Business Plan.	4.5	●	The annual review process for the Corporate Business Plan will commence in Quarter 3.	Strategy
<b>Project L03: Local Planning Strategy: Review and Update</b> Undertake a review and update to the Local Planning Strategy to ensure alignment with the Strategic Community Plan and recently progressed Council strategies and plans.	4.5	●	A desktop review and audit of existing Structure Plans has commenced, with a report being prepared for Council in November.	Strategic Land Use Planning
<b>Project L04: Long Term Financial Plan</b> Undertake an annual review of the City's Long Term Financial Plan.	4.5, 4.6	●	LTFP progressing as expected.	Financial Services
<b>Project L05: State and Federal Funding Requests (TRANSFORM MANDURAH)</b> Develop Advocacy Plans for priority City of Mandurah projects to seek government funding support through annual budget and election cycles.	4.3	●	The City has developed Advocacy Briefs for priority projects, and advocacy efforts for State Election Commitments are ongoing. These projects were presented to Local Members and candidates in Q1 2024, and further opportunities to present on and advocate for these projects will be pursued in Q2 2024.	Advocacy and Community
<b>Project L06: Customer Service Strategy</b> Undertake a review of the City's Customer Service Strategy.	4.5, 4.6	●	Draft consultancy brief for the 'Development of a Customer Service Strategy, including Operational Implementation Plan', presented to ELT.	Customer Services
<b>Project L07: Privacy and Responsible Information Sharing (PRIS) Plan</b> Develop a plan to govern the City's accountabilities for the responsible sharing of information in line with the State Government's new PRIS legislation.	4.5, 4.6	●	Progress report 3 is due in November with a date to be advised. Current check list status for action items are still a work in progress for 8.2, 8.3, 8.4, 9.1, 10.1 and 10.2.	Information Management
<b>Project L08: Community Engagement Framework</b> Develop a model to measure the effectiveness of the City's community engagement activities.	4.2	●	Testing of existing community engagement approaches is underway. The information gathered will be used to identify effective interventions, which will then be integrated into a Community Engagement Framework. This process aims to enhance the City's engagement efforts to best address organisational priorities and community expectations.	Advocacy and Community
<b>Project L09: Workforce Plan</b> Implement the key actions of the City's Workforce Plan.	4.6	●	This City continues to deliver actions under the workforce plan. Annual progress reporting is provided to Audit & Risk along with notifications of actions planned for the coming year in line with organisational priorities and capacity.	People Services
<b>Project L10: New Operations Centre</b> Planning, design and construction for the City's new Northern Operations Centre.	4.4	●	Officers have commenced procurement planning for the appointment of a consultant to progress preliminary planning for the new Operations Centre.	Project Management

<b>Project L11: Administration Building HVAC</b> Undertake Heating, Ventilation and Air-Conditioning (HVAC) system replacement for the City Administration Centre Building.	4.4	●	The project is on hold pending a review of Administration Centre building upgrades and improvements. HVAC is planned to be delivered in FY 25/26.	Project Management
<b>Program L01: Marketing, Communications and Engagement</b> Develop and deliver communication and engagement campaigns across the 4 key focus areas.	4.1, 4.2	●	Communications activities are ongoing.	Communications
<b>Program L02: Civic Events and Citizenship Ceremonies</b> Plan and deliver regular Civic Events and Citizenship Ceremonies.	4.6	●	76% currently waiting less than 3 months and everyone waiting over 3 months has been offered to attend a citizenship ceremony within that time. 1 Citizenship Ceremony was conducted; 1 July and 30 September 24.	Office of the Mayor and Councillors
<b>Program L03: Annual Budget and Fees and Charges</b> Prepare, manage and monitor the City's annual budget and conduct annual reviews of the schedule of fees and charges.	4.3, 4.4, 4.5	●	Budget Review to start in December 2024 Annual Budget and Fees and Charges to start in March 2025  Budget manage and monitor is done monthly during the monthly financial report.	Financial Services
<b>Program L04: Child Safe Organisation</b> Deliver and report on the Child Safe Organisation Plan.	4.6	●	Significant progress was made this quarter across key activities, including engagement with the Youth Advisory Group (YAG) and Junior Council on the draft Statement of Commitment to Child Safety and Wellbeing, child safety was integrated into the recruitment process, the Grants and Funding Policy was updated to incorporate child safeguarding measures, and child safety has been included in both the Strategic and Operational Risk Registers.	Community Development
<b>Program L05: Corporate Business System</b> Manage and monitor the efficiency of the City's Corporate Business system.	4.5, 4.6	●	Service Level Agreement of 99.5% system availability met.	Business Systems