

General Services

BANK ACCOUNTS

Bank accounts can be open in any Australian bank or credit union. If you have been here less than six months, you will need a passport as identification.

SERVICES AUSTRALIA

Services Australia delivers government payments and services through Medicare, Centrelink and Child Support programs.

W: servicesaustralia.gov.au | **P:** 1800 050 004

MEDICARE

Permanent residents are entitled to free medical services. Apply for a Medicare card by calling 13 20 11.

TAX FILE NUMBER (TFN)

Everyone living in Australia requires a TFN, which can be completed online on the Australian Taxation office website.

W: ato.gov.au

DRIVER'S LICENCE

To get a licence you may have to do a test (available in some foreign languages). Contact the Department of Transport for more information.

W: transport.wa.gov.au | **P:** 131 156

EDUCATION

Enrol children in public schools via the Department of Education.

W: education.wa.edu.au

Adults can access free English courses at South Metropolitan TAFE.

W: southmetrotafe.wa.edu.au

EMPLOYMENT

Jobs and Skills WA provides information on apprenticeships, resumé creation and job opportunities.

P: 9586 7475

BRIDGING THE GAP

Bridging the Gap is a local job and skills centre.

W: bridgingthegap.org.au | **P:** 9419 2553



IMMIGRATION AND CITIZENSHIP

General visa and citizenship information.

W: homeaffairs.gov.au | **P:** 1800 962 100

Free document translation is available for certain visa holders.

INTERPRETERS

If you need help communicating contact Translating and Interpreting Service or NAATI.

W: tisonational.gov.au | **P:** 131 450

W: naati.com.au | **P:** 1300 557 470

MULTILINGUAL AUSTRALIA

A hub for families to find information, share experiences and build a supportive network.

W: multilingualaustralia.org.au

APM COMMUNITIES MANDURAH

Supports people with disability to access services and connect with community.

W: apm.net.au | **P:** 1800 276 522

NATIONAL DISABILITY INSURANCE SCHEME (NDIS)

A program that funds support services to help people with disability live more independently and meaningfully.

W: ndis.gov.au | **P:** 1800 800 110

Mandurah is home to one of Western Australia's most culturally rich and diverse populations, offering a range of services and facilities for over 100,000 residents.



**CITY OF
MANDURAH**

If you require information on council services, please visit the City of Mandurah website mandurah.wa.gov.au or phone **9550 3777**.

Please inform us if you notice any errors or inaccuracies in this publication.



Mandurah Multicultural Community Directory

Welcome to Mandurah



**New to Mandurah
or looking to
connect?**

Here's everything you need to help you connect with our vibrant and welcoming community.

Emergency Support and Community Services

EMERGENCY CONTACTS

EMERGENCY

(Police, Fire, Ambulance) 000

MENTAL HEALTH SUPPORT

Lifeline (crisis support) 13 11 14 **Beyond**

Blue (mental health) 1300 224 636

Mental Health Emergency helpline 1800 676 822

DOMESTIC VIOLENCE SUPPORT

Women's Helpline 1800 007 339

Men's Helpline 1800 000 599

Child Abuse Helpline 1800 273 889

MEDICAL SERVICES

Peel Health Campus General hospital **P:** 9531 8000 | **W:** peelhealthcampus.com.au

Headspace Youth mental health and wellbeing
P: 9544 5900 | **W:** headspace.org.au

Health Direct Virtual health service
P: 1800 022 222 | **W:** healthdirect.gov.au

LEGAL AND FINANCE

Citizens Advice Bureau Free information and referral services

P: 9535 3101 | **W:** cabwa.com.au

Peel Community Legal Services Free legal advice
P: 9581 4511 | **W:** peelcls.com.au

Money Mentors Free financial counselling and debt support

P: 9581 1281 | **W:** moneymentors.org.au

MULTICULTURAL AND MIGRANT SERVICES

Multicultural Services WA Community programs to migrants and refugees

W: mscwa.com.au

Settle In Supports migrants settling in Australia
P: 9251 5777

Kin Advocacy Supports disability, cultural and language needs

P: 0439 445 804 | **W:** kinadvocacy.org.au



Local Multicultural Groups

Mandurah Filipino-Australian Multicultural Community

E: mfamci@yahoo.com

Mandurah Filipino Sports Club

E: mfsci@yahoo.com.au

Mandurah Refugee Welcome and Support Group

E: annysefton@gmail.com

Peel Multicultural Association

E: peelmulticultural@gmail.com

Perth African Women Association

E: clariceshomari@gmail.com

Rise, Walk and Shine

E: risewalkandshine@gmail.com

Did you know?

Originally known as *Mandjoogoordap*, meaning “meeting place of the heart”, this land has been cared for by the Bindjareb Noongar people for over 50,000 years, preserving the beauty of the *djilba* (estuary) for generations.



City Facilities

More information and maps of City of Mandurah facilities are available on our website:

mandurah.wa.gov.au//community/places

ADMINISTRATION BUILDING

Open to in-person enquiries 8.30am - 4pm

P: (08) 9550 3777 | **A:** 3 Peel Street

BILLY DOWER YOUTH CENTRE

Visit the City of Mandurah website for a complete Youth Services Directory

P: (08) 9550 3670 | **A:** 41 Dower Street

FALCON LIBRARY AND COMMUNITY CENTRE

P: (08) 9550 3230 | **A:** Cobblers Road and Flavia Street

LAKELANDS LIBRARY AND COMMUNITY CENTRE

P: (08) 9550 3835 | **A:** 49 Banksiadale Gate

MANDURAH LIBRARY

P: (08) 9550 3650 | **A:** 331 Pinjarra Road

MANDURAH AQUATIC AND RECREATION CENTRE (MARC)

P: (08) 9550 3600 | **A:** 303 Pinjarra Road

HALLS HEAD RECREATION CENTRE

P: (08) 9550 3600 | **A:** 42 Honeysuckle Ramble

SENIORS AND COMMUNITY CENTRE

P: (08) 9550 3799 | **A:** 41 Ormsby Terrace

RANGERS

P: 08 9550 3777

MANDURAH POLICE STATION

P: 131 444 | **A:** 333 Pinjarra Road

TRANSPERTH

For help with public transport, use Transperth's journey planner transperth.wa.gov.au.

For further assistance to migrants who wish to establish their life in Western Australia, including services for refugees, contact Migration Services: migration.wa.gov.au