

## General Services

### BANK ACCOUNTS

Bank accounts can be open in any Australian bank or credit union. If you have been here less than six months, you will need a passport as identification.

### SERVICES AUSTRALIA

Services Australia delivers government payments and services through Medicare, Centrelink and Child Support programs.

**W:** servicesaustralia.gov.au | **P:** 1800 050 004

### MEDICARE

Permanent residents are entitled to free medical services. Apply for a Medicare card by calling 13 20 11.

### TAX FILE NUMBER (TFN)

Everyone living in Australia requires a TFN, which can be completed online on the Australian Taxation office website.

**W:** ato.gov.au

### DRIVER'S LICENCE

To get a licence you may have to do a test (available in some foreign languages). Contact the Department of Transport for more information.

**W:** transport.wa.gov.au | **P:** 131 156

### EDUCATION

Enrol children in public schools via the Department of Education.

**W:** education.wa.edu.au

Adults can access free English courses at South Metropolitan TAFE.

**W:** southmetrotafe.wa.edu.au

### EMPLOYMENT

Jobs and Skills WA provides information on apprenticeships, resumé creation and job opportunities.

**P:** 9586 7475

### BRIDGING THE GAP

Bridging the Gap is a local job and skills centre.

**W:** bridgingthegap.org.au | **P:** 9419 2553



## IMMIGRATION AND CITIZENSHIP

General visa and citizenship information.

**W:** homeaffairs.gov.au | **P:** 1800 962 100

Free document translation is available for certain visa holders.

## INTERPRETERS

If you need help communicating contact Translating and Interpreting Service or NAATI.

**W:** tisnational.gov.au | **P:** 131 450

**W:** naati.com.au | **P:** 1300 557 470

## MULTILINGUAL AUSTRALIA

Multilingual Australia is a hub for families to find information, share experiences and build a supportive community network.

**W:** multilingualaustalia.org.au

Mandurah is home to one of Western Australia's most culturally rich and diverse populations, offering a range of services and facilities for over 100,000 residents.



CITY OF  
MANDURAH

If you require information on council services, please visit the City of Mandurah website [mandurah.wa.gov.au](http://mandurah.wa.gov.au) or phone **9550 3777**.

Please inform us if you notice any errors or inaccuracies in this publication.

# Mandurah Multicultural Community Directory

## Welcome to Mandurah



**New to  
Mandurah or  
looking to connect?**

Here's everything you need to help you connect with our vibrant and welcoming community.

# Emergency Support and Community Services

## EMERGENCY CONTACTS

### EMERGENCY

(Police, Fire, Ambulance) 000

### MENTAL HEALTH SUPPORT

**Lifeline** (crisis support) 13 11 14

**Beyond Blue** (mental health) 1300 224 636

**Mental Health Emergency helpline** 1800 676 822

### DOMESTIC VIOLENCE SUPPORT

**Women's Helpline** 1800 007 339

**Men's Helpline** 1800 000 599

**Child Abuse Helpline** 1800 273 889

## MEDICAL AND DISABILITY SERVICES

**Peel Health Campus** General hospital

**P:** 9531 8000 | **W:** peelhealthcampus.com.au

**Headspace** Youth mental health and wellbeing

**P:** 9544 5900 | **W:** headspace.org.au

**Oseca** Free health services

**P:** 1300 680 431 | **W:** oseca.com.au

**Diversity South** Support to people with disabilities

**P:** 9582 6105 | **W:** diversitysouth.org.au

**Health Direct** Virtual health service

**P:** 1800 022 222 | **W:** healthdirect.gov.au

## LEGAL AND FINANCE

**Citizens Advice Bureau** Free information and referral services

**P:** 9535 3101 | **W:** cabwa.com.au

**Peel Community Legal Services** Free legal advice

**P:** 9581 4511 | **W:** peelcls.com.au

**Money Mentors** Free financial counselling and debt support

**P:** 9581 1281 | **W:** moneymentors.org.au

## MULTICULTURAL AND MIGRANT SERVICES

**Multicultural Services WA** Community programs to migrants and refugees

**W:** mscwa.com.au

**Settle In** Supports migrants settling in Australia

**P:** 9251 5777

**Kin Advocacy** Supports disability, cultural and language needs

**P:** 0439 445 804 | **W:** kinadvocacy.org.au

### Local Multicultural Groups

**Celestial Dragon Wellness Institute | WA TaiChi**

**QiGong Club**

**E:** jackwang55555@yahoo.com.au

**Mandurah Filipino-Australian Multicultural Community**

**E:** mfamci@yahoo.com

**Mandurah Filipino Sports Club**

**E:** mfsci@yahoo.com.au

**Mandurah Refugee Welcome and Support Group**

**E:** annysefton@gmail.com

**Peel Multicultural Association**

**E:** peelmulticultural@gmail.com

**Perth African Women Association**

**E:** clariceshomari@gmail.com

**Rise, Walk and Shine**

**E:** risewalkandshine@gmail.com



### Did you know?

Originally known as *Mandjoogoordap*, meaning "meeting place of the heart", this land has been cared for by the Bindjareb Noongar people for over 50,000 years, preserving the beauty of the *djilba* (estuary) for generations.

## City Facilities

More information and maps of City of Mandurah facilities are available on our website:

[mandurah.wa.gov.au//community/places](http://mandurah.wa.gov.au//community/places)

### ADMINISTRATION BUILDING

Open to in-person enquiries 8.30am - 4pm

**P:** (08) 9550 3777 | **A:** 3 Peel Street

### BILLY DOWER YOUTH CENTRE

Visit the City of Mandurah website for a complete Youth Services Directory

**P:** (08) 9550 3670 | **A:** 41 Dower Street

### FALCON LIBRARY AND COMMUNITY CENTRE

**P:** (08) 9550 3230 | **A:** Cobblers Road and Flavia Street

### LAKELANDS LIBRARY AND COMMUNITY CENTRE

**P:** (08) 9550 3835 | **A:** 49 Banksiadale Gate

### MANDURAH LIBRARY

**P:** (08) 9550 3650 | **A:** 331 Pinjarra Road

### MANDURAH AQUATIC AND RECREATION CENTRE (MARC)

**P:** (08) 9550 3600 | **A:** 303 Pinjarra Road

### HALLS HEAD RECREATION CENTRE

**P:** (08) 9550 3600 | **A:** 42 Honeysuckle Ramble

### SENIORS AND COMMUNITY CENTRE

**P:** (08) 9550 3799 | **A:** 41 Ormsby Terrace

### RANGERS

**P:** 08 9550 3777

### MANDURAH POLICE STATION

**P:** 131 444 | **A:** 333 Pinjarra Road

### TRANSPERTH

For help with public transport, use Transperth's journey planner [transperth.wa.gov.au](http://transperth.wa.gov.au).

For further assistance to migrants who wish to establish their life in Western Australia, including services for refugees, contact Migration Services: [migration.wa.gov.au](http://migration.wa.gov.au)