



LOCAL EMERGENCY MANAGEMENT PLANS

# VULNERABLE COMMUNITIES PLAN



2018

Public Version

Restricted Version

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## Distribution List

Organisation	Officer/ Department	Copies	
		Hardcopy	Electronic
City of Mandurah	Mayor	1	
	CEO	1	
	Emergency Management	1	
	Records	1	
	Administration Centre	1 Public version	
	Falcon Library	1 Public version	
	Mandurah Library	1 Public version	
	All Staff		Intranet Public version
	Website		Public version
Mandurah LEMC	All members (Refer to General Plan Appendix 1)	1	1
Mandurah Aged Care Facilities	(Refer to Vulnerable Communities Plan Appendix 2 & 3)	1	1

### Contact & Document Availability

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This plan is available on the City of Mandurah website [www.mandurah.wa.gov.au](http://www.mandurah.wa.gov.au) and is available for viewing at the City facilities outlined above.

## Amendment Record

Amendment		Details	Amended by
No.	Date		
1	April 2015	Complete review and reissue	M Giardini
2	August 2015	Minor amendments	M Giardini
3	September 2015	Wording amendments	N Dekker
4	April 2017	Inclusion of Bethanie Community Housing in map, MoU and register	N Dekker
5	May 2017	Addition of links to WA schools and child care centres (Appendix 5 & 7)	N Dekker
6	August 2017	Update Department of Communities information (formerly CPFS)	S Edwards
7			
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13			

## Acronyms & Definitions

*Refer to the General Plan and current Australian Emergency Management Glossary for full list of terms and definitions*

CALD	Cultural and Linguistically Diverse
CoM	City of Mandurah
DFES	Department of Fire and Emergency Services
HACC	Home & Community Care
IL	Independent Living
LEMP	Local Emergency Management Plans
LEMC	Local Emergency Management Committee
MoU	Memorandum of Understanding

# 1. Introduction

## 1.1 Authority

The Mandurah Vulnerable Communities Plan has been prepared in accordance with section 41(4) of the *Emergency Management Act 2005* and forms a part of the Local Emergency Management Plans for the City of Mandurah. This plan has been endorsed by the Mandurah Local Emergency Management Committee and the City of Mandurah

In accordance with the Western Australian Community Evacuation in Emergencies Guideline, Local Emergency Management Plans are to include information which will assist the Controlling Agency in the operational planning process. This includes having specific arrangements in place for groups of at risk persons, such as unaccompanied children, schools, aged care facilities, hospitals, caravan and holiday parks, persons with disabilities, and culturally and linguistically diverse communities.

## 1.2 Purpose

This plan aims to identify the vulnerable communities and their related support networks within the Mandurah region, helping inform those working in emergency planning, prevention preparedness, response and recovery activities.

## 1.3 Objectives

This plan endeavours to identify the following potentially vulnerable groups within Mandurah:

- Residential aged care and independent living facilities
- Child care facilities and schools
- Culturally and linguistically diverse (CALD)
- People living with disabilities

The plan promotes the ongoing cooperation, collaboration and communication between the City of Mandurah, emergency services and existing support networks, to encourage:

- A shared responsibility between emergency services, care providers and the community
- Ongoing education and training in relation to emergencies
- Individual and agency emergency planning and preparedness
- Identification of vulnerable and socially isolated persons by support groups

## **1.4 Scope**

This plan is limited to the municipal boundaries of the City of Mandurah.

The plan highlights the geographic location of vulnerable groups and the existing communication and support networks in place. This plan is not intended to conflict with any other emergency plan currently in place, nor pre-existing evacuation or communication processes already approved, at agency, local or state level.

## **1.5 Related Documents**

This plan forms a part of the *Mandurah Local Emergency Management Plans* (LEMP's) and should be read in conjunction with these plans and their related support documents. They also interface with other hazard specific, emergency management and recovery plans at local, district and state levels.

The *Peel Local Emergency Management Plan for the Provision of Welfare Support*, also known as the *Peel Local Welfare Plan* prescribes the arrangements for the provision of welfare support services during emergencies.

## **1.6 Agreements, Understandings & Commitments**

The City of Mandurah has facilitated the signing of an Emergency Management Memorandum of Understanding (MOU) between RAC, IL and HACC organisations in Mandurah. The purpose of the MOU is to encourage emergency sheltering, transport and care arrangements between likeminded facilities.

It has been recognised for some time now that whilst these facilities may have internal emergency and evacuation plans, very few of the plans addressed the evacuation of residents beyond the muster point or gate.

The details of the MOU and parties to this agreement can be seen in Appendix 1 and 3.

## 2. Background

Mandurah is rapidly growing as a sea-change and retirement destination. The 2011 Census indicated that 20.4 percent of the Mandurah population is aged 65 or over, compared to the state average of 12.3 percent and the national average of 14 percent. It is predicted that in 2021 the number of people over 65 living in Mandurah will increase to 23 percent.

As a result of the link between disability and age, and the large increase expected in the number of older Western Australians - the total number of people with disabilities is projected to increase substantially by approximately 38 per cent to an expected 632,600 by 2023.

The City of Mandurah has embraced the aging demographic and promotes a healthy connected lifestyle through the “Active Aging Plan 2013 – 2017”.

With such a large and growing aged care population, vulnerable communities cannot rely solely on the already stretched emergency services and must undertake their own emergency evacuation planning beyond the gate.

Cultural diversity is also increasing in Mandurah with the 2011 ABS census data showing Mandurah has having between 20 – 40% of the population as migrants, with an increasing number of those from non-English speaking backgrounds.

Understanding the complexities of the Mandurah community is essential for emergency planning, specifically knowing those with who may have limited ability to receive, understand or act on information, prior to or during an emergency.

Emergency management is a shared responsibility between government, communities and individuals. This plan aims to highlight the most vulnerable, and encourage information and resource sharing in times of need.

People with vulnerabilities have specific requirements, placing them in a higher risk group. For example, they may have difficulty exiting a dwelling or may need transport assistance in an emergency.

Disasters throughout the world have highlighted concerns related to the management of vulnerable persons in emergencies. The impacts of Hurricane Katrina has been well publicised, with reports of many aged care residents and mobility impaired patients being abandoned due to flood waters, lack of evacuation resources and/or health care personnel.

The LEMC and City of Mandurah, through their various community care networks aim to minimise the stress and impact that emergencies may have on the most vulnerable members of our community, by proactively planning and preparing for emergencies.



## 3. Vulnerable Groups

The DFES At-Risk People Strategy 2013 defines vulnerable persons as “*people who are unable to receive, understand or act on information, prior to or during an emergency.*” Whilst we should not assume that all elderly, young, disabled or socially isolated would be vulnerable in an emergency situation, the likelihood is far greater within these groups. Vulnerability will often be heightened with advancing age, due to a reduction in physical mobility, sensory awareness, health conditions, transport, social and economic restraints.

### 3.1 Residential Aged Care & Independent Living Facilities

The CoM via the Active Aging Plan is connected with two sectors: The Aged Care Sector through a network meeting at the Peel Health Campus, and the Seniors Sector generally through an Active Ageing Meeting held by City staff every 6 weeks. Through these networks there is representation and connection with various industry stakeholders. This ranges from seniors who are volunteers, through to managers of private and not for profit service providers; including (but not limited to) Home and Community Care, Home Care Packages and Seniors organisations in Mandurah.

Refer to Appendix 1, 2 and 3 for further information.

### 3.2 Child Care Facilities & Schools

Through the CoM’s Early Childhood Strategy: *Better Start Better Future 2012- 2016*, strong connections have been developed with organisations who work with vulnerable children. The CoM chairs the Peel Early Years Group bi-monthly meetings and has established networks with the Education and Care (Child Care) sector through attending the Peel Education and Care Sector meetings.

Refer to Appendix 4, 5, 6 and 7 for further information.

### 3.3 Culturally & Linguistically Diverse Groups (CALD)

Community Development personnel meet bimonthly with local organisations and volunteer groups in the multicultural sector to discuss trends, identify potential partnerships and stay current with services available to migrants in the community. Special considerations for the multicultural community may include:

- Language & communication
- Diet
- Religion
- Personal support
- Segregated sleeping arrangements
- Clothing

Refer to Appendix 8 for further information.

Appendix 9 provides the details of City of Mandurah staff who may be able to assist with communicating in foreign languages. The Welfare Centre Activation Kits also contain language identification cards.

### **3.4 People Living with Disabilities**

The CoM has an Access and Inclusion Advisory Group made up 12 members. The group consists of two Elected Members and ten community members who have a particular interest in access issues. City officers support the group's administration and development. Through this network information can be communicated and also used for consultation.

The CoM also has good working relations with Disability Services Commission, local area coordinators, various key service providers and stakeholders which enables them to disseminate information out to community members, social and sporting clubs.

Refer to Appendix 10 for further information.

## Appendix 1- Vulnerable Communities MOU



# EMERGENCY MANAGEMENT MEMORANDUM OF UNDERSTANDING

(MANDURAH VULNERABLE COMMUNITIES PLAN)



## ACRONYMS

<b>AWARE</b>	All West Australians Reducing Emergencies
<b>CEO</b>	Chief Executive Officer
<b>FM</b>	Facility Manager
<b>HACC</b>	Home & Community Care
<b>IL</b>	Independent Living Facility
<b>MoU</b>	Memorandum of Understanding
<b>RAC</b>	Residential Aged Care Facility
<b>WANDRRA</b>	WA Natural Disasters Relief & Recovery Arrangements

## DEFINITIONS

<b>Partner/Parties</b>	Residential Aged Care facilities, Independent Living Facilities and/or Home and Community Care providers that have signed this memorandum of understanding.
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# MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding is made on the 1<sup>st</sup> day of May 2015.

## Parties to the Agreement:

There are a number of Residential Aged Care, Independent Living, and Home and Community Care agencies party to this agreement.

Refer to the signing sheet for the current list of partnering agencies.

## Aim

This Memorandum of Understanding (MoU) sets out a basic framework for co-operation between the Residential Aged Care (RAC), Independent Living (IL), and Home and Community Care (HACC) organisations named, to promote cooperation in a disaster event which affects one or more of the partnering facilities or providers.

The guiding principle of this MOU is that any support given to in a particular emergency event shall be voluntary and of a level that will not unduly compromise the operability of the organisation providing support.

## Purpose

To facilitate the provision of mutual aid between partnering RAC, IL and HACC during emergencies and post incident recovery.

To enhance the capability of those working with vulnerable communities, assisting RAC, IL and HACC to work co-operatively, share resources, thereby building regional resilience to disaster events.

## Partnering Objectives

Partners to this MoU, in times of community distress due to an emergency incident, agree where possible to:

1. Provide whatever resources may reasonably be available within the capacity of that facility/provider to respond to the emergency incident if requested.
2. Provide at its absolute discretion, whatever resources may be available within the means of that facility/provider to assist with post incident recovery in the community.

## **Allocation of Resources**

1. This MoU acknowledges that the allocation of a facility/provider personnel and/or resource's is an operational issue, and is the responsibility of the Facility Manager or CEO who is seeking to offer aid.
2. This MOU seeks to demonstrate that the RAC, IL and HACC commitment to supporting other facilities/providers in need.

## **Responsibilities**

The partners to this MoU recognise their responsibilities to have adequate arrangements in place in order to be in a position to respond to non-natural and natural disasters.

This MoU recognises that each facility/provider is required to have its own emergency evacuation plans in place, to maintain and exercise those plans.

It is the responsibility of each facility/provider to manage evacuations in consultation with emergency services.

## **Partnering Expectations**

1. To provide where possible both physical and human resources to assist with the immediate response and recovery. Ongoing protracted assistance may be needed, this may be subject to further negotiation and agreement in writing between the partners concerned.
2. Where possible, and if appropriate, the affected partner must utilise internal resources and local contractors before requesting assistance from another facilities/providers. This will ensure RACs are not seen to be competing with local businesses or offer of assistance.
3. All requests for support will be made through the FM of the facility/provider, in consultation with the Incident Controller (of the hazard management authority) or Local Emergency Co-ordinator (Officer in Charge Police).
4. All equipment provided must be covered by the partners own insurance, each partner is responsible for ensuring insurance policies allow for the provision of mutual aid.
5. Each individual facility/provider will be responsible for continued salary and any workers compensation insurance for their own staff regardless of where they are operating during the disaster event.
6. Each facility/provider will be responsible for any loss, damage or cost associated with the provision of support unless otherwise agreed in writing.
7. The partner requesting support will be responsible for all incidental costs associated with the provider's personnel and equipment such as catering, accommodation, OHS issues, transport fuel and storage.

8. To maintain professional integrity and confidentiality in relation to client care needs, minimising unnecessary discomfort and stress to the client and their families.

### **Cost Recovery**

In the event an emergency is declared a disaster, State or Commonwealth funding assistance may be available to residents via the WANDRRA's. Individuals and families must enquire directly to the Department of Communities to determine eligibility.

In the event a facility/provider's resources and/or equipment are required to assist another partner, these costs would not be claimable via WANDRRA. Therefore, any intended claim for reimbursement is a matter between partners.

### **Related Documents**

This MoU was developed with the assistance of AWARE funding, when undertaking a review of the Mandurah Local Emergency Management Plans in 2015.

The Vulnerable Communities Plan, details this MoU and related resources, providing emergency services and understanding of mutual aid agreements in place.

### **Duration and Amendment**

The MoU will come into effect at the date which all parties have signed the agreement. Other RAC, IL and HACC within the Mandurah region may be added to the agreement without the need for resigning by other partners.

This MoU can be reviewed at any time but cannot be amended except with the written consent of all partners. The MoU is not intended to be legally binding or enforceable.

### **Term**

Unless mutually extended, terminated or parties withdraw, this MOU will expire on the 1<sup>st</sup> April 2018.

### **Withdrawal**

Any partner may withdraw from this MoU by giving 90 days written notice to the partners.

### **Notices**

Communications in relation to this MoU should be addressed to each FM/CEO of the parties to the agreement.

**This Memorandum of Understanding is made between:**

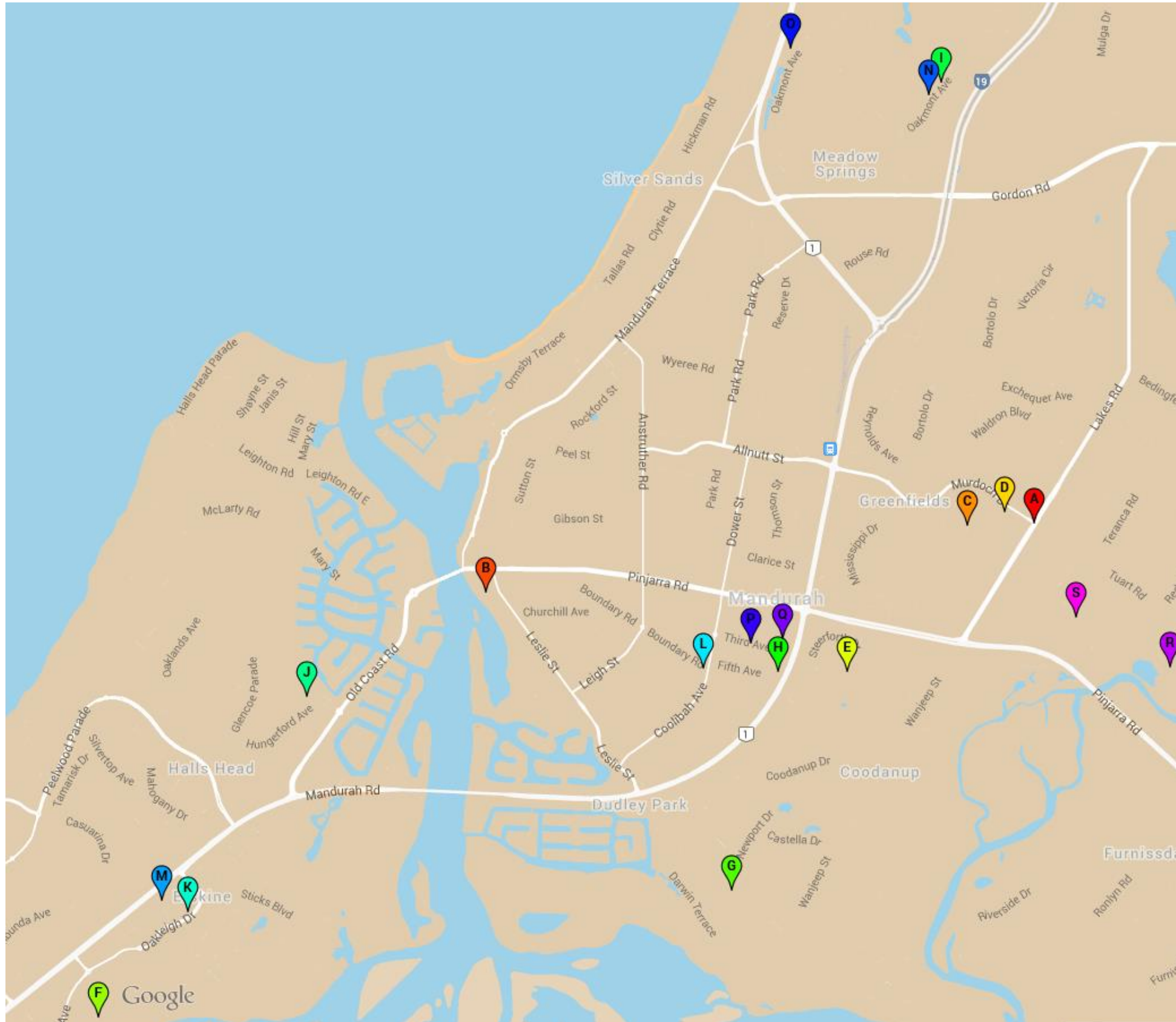
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## Appendix 2- RAC & Independent Living Facilities Map



Ref	Facility	RAC	IL
A	<b>Aegis Greenfields Aged Care</b> 95 Lakes Road, Greenfields	✓	
B	<b>Amarna Living- Wearne House</b> 7 Leslie Street, Dudley Park	✓	
C	<b>Arcadia Waters</b> 23 Lady Brand Drive, Greenfields		✓
D	<b>Belswan Village</b> 129 Murdoch Drive, Greenfields		✓
E	<b>Bethanie Peel</b> 2 MacLaggan Turn, Coodanup		✓
F	<b>Bridgewater Lifestyle Village</b> 106 Oakleigh Drive, Erskine		✓
G	<b>Brightwater the Cove</b> 35 Hudson Drive, Dudley Park	✓	
H	<b>Coolibah Total Caring</b> 30 Third Avenue, Mandurah	✓	✓
I	<b>McNamara Lodge RAAFA</b> 41 Portrush Parade, Meadow Springs	✓	
J	<b>Mercy Place</b> 1 Hungerford Ave, Mandurah	✓	
K	<b>Ocean Grove Gardens</b> 5 Sticks Blvd, Erskine		✓
L	<b>Opal Care</b> 83 Boundary Road Mandurah	✓	
M	<b>RAAFA Estate Erskine</b> 19 Oakleigh Drive, Erskine		✓
N	<b>RAAFA Estate Meadow Springs</b> 41 Portrush Parade, Meadow Springs		✓
O	<b>RSL Care Meadow Springs</b> 82 Oakmont Ave, Meadow Springs	✓	
P	<b>RSL Coral Estate</b> 22 Third Avenue, Mandurah		✓
Q	<b>RSL Mandurah Village</b> 22 Third Avenue, Mandurah		✓
R	<b>St Ives Retirement Village</b> 22 Carnegie Place, Greenfields		✓
S	<b>Teranca Mews Lifestyle Village</b> 140 Teranca Road, Greenfields		✓

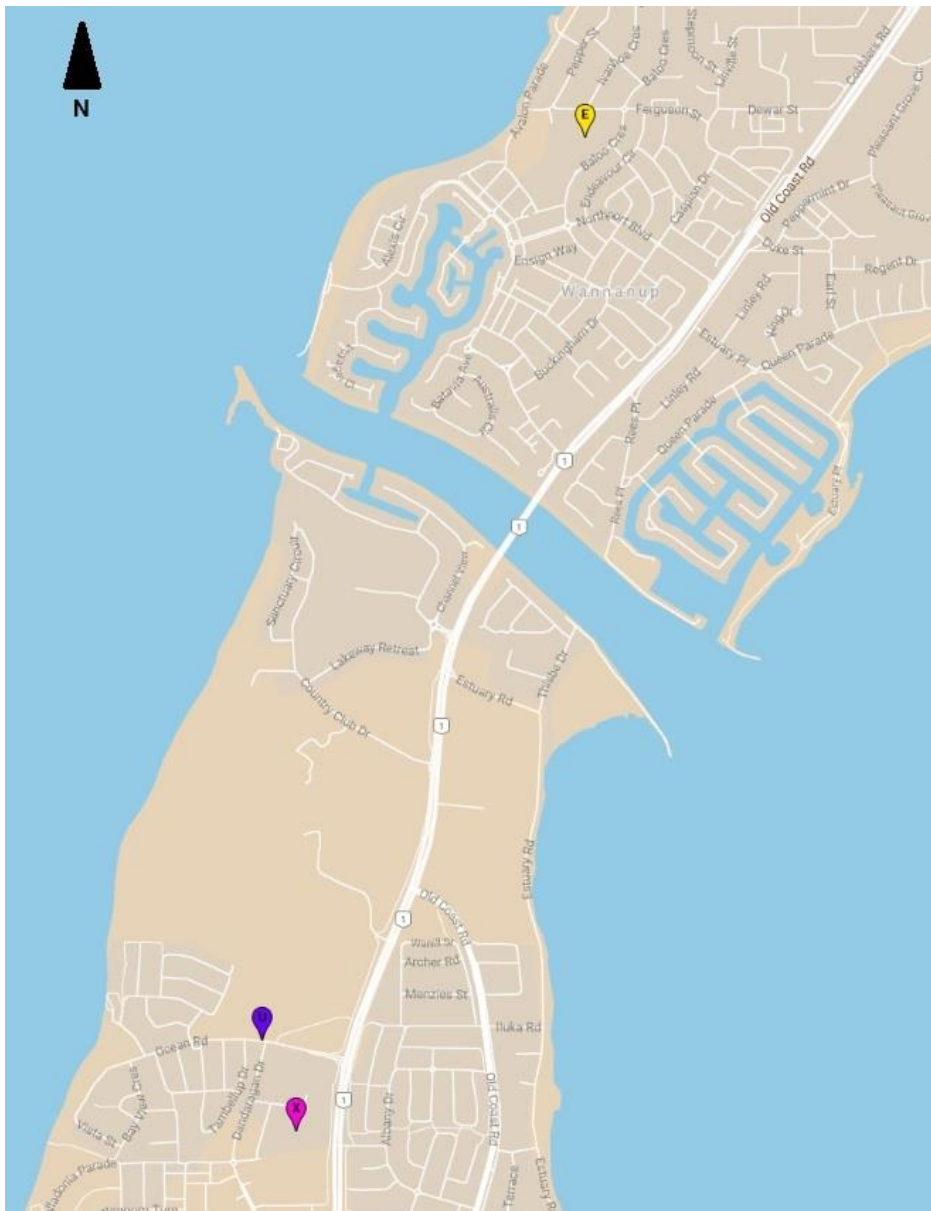
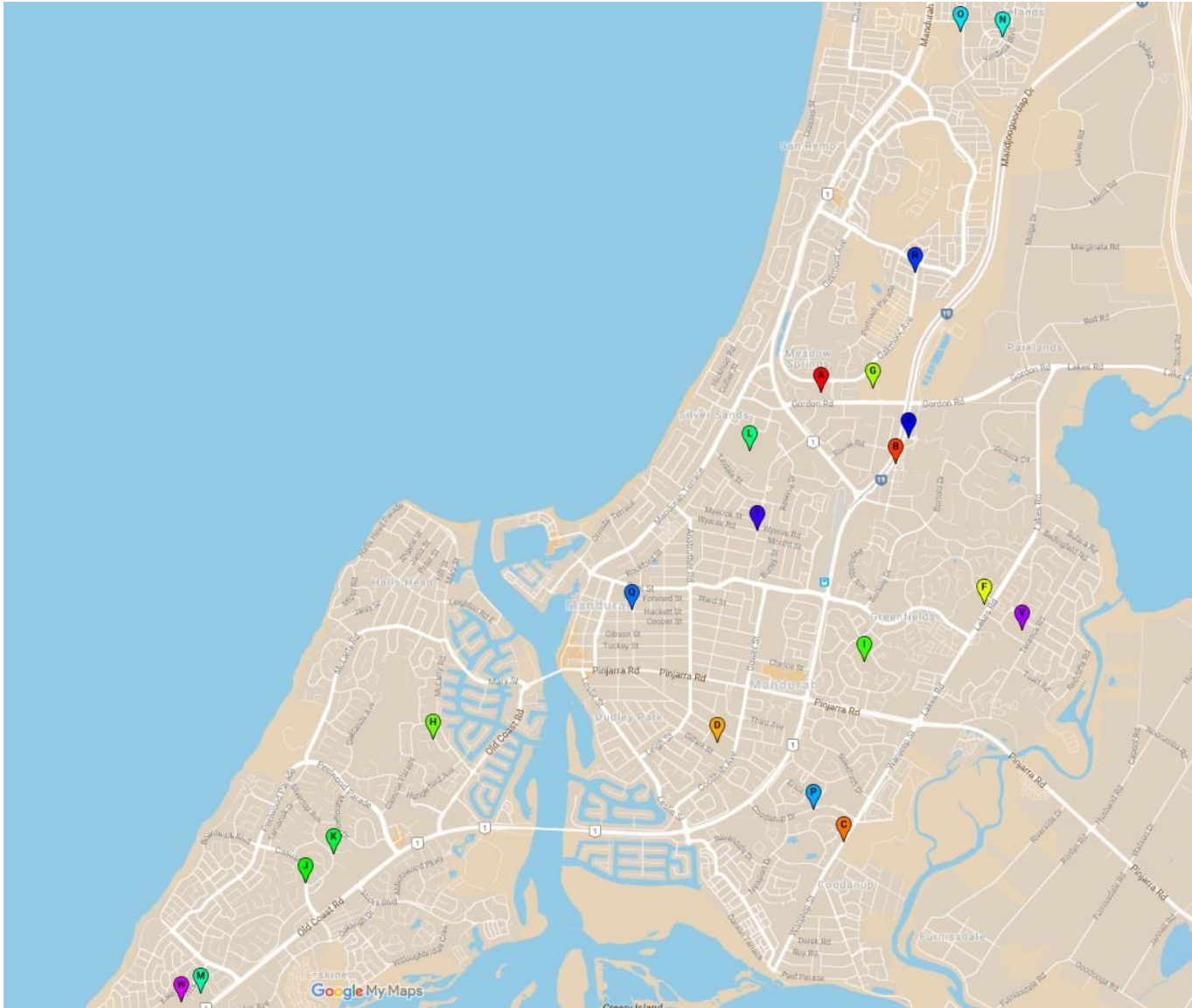
RAC- Residential Aged Care  
IL- Independent Living

## Appendix 3- RAC & IL Resource & Contact List

Facility Name	Facility Type	Contact Name & Details	Party to MOU	No. beds	Approx no. of residents that would NOT relocate to family/friend in emergency	Standard Facility Bus Eg 1 x 10 seater	Special Needs Bus (Hoist/WC Ramp)	Bus Company	Taxi	Onsite Catering	Catering Provider	Additional Care Providers	Pharmaceutical Provider
Aegis Greenfields Aged Care													
Amarna Living- Wearne House													
Bethanie Community Housing P1 & P2													
Bethanie Peel													
Brightwater the Cove													
Coolibah Total Caring													
McNamara Lodge RAAFA													
Mercy Health													
Opal Care													
RSL Care Meadow Springs													
Arcadia Waters													
Belswan Village													
Bridgewater Lifestyle Village													
Ocean Grove Gardens													
RAAFA Estate Erskine													
RAAFA Estate Meadow Springs													
RSL Coral Estate													
RSL Mandurah Village													
St Ives Retirement Village													
Teranca Mews Lifestyle Village													

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# Appendix 4- Education Facilities Map



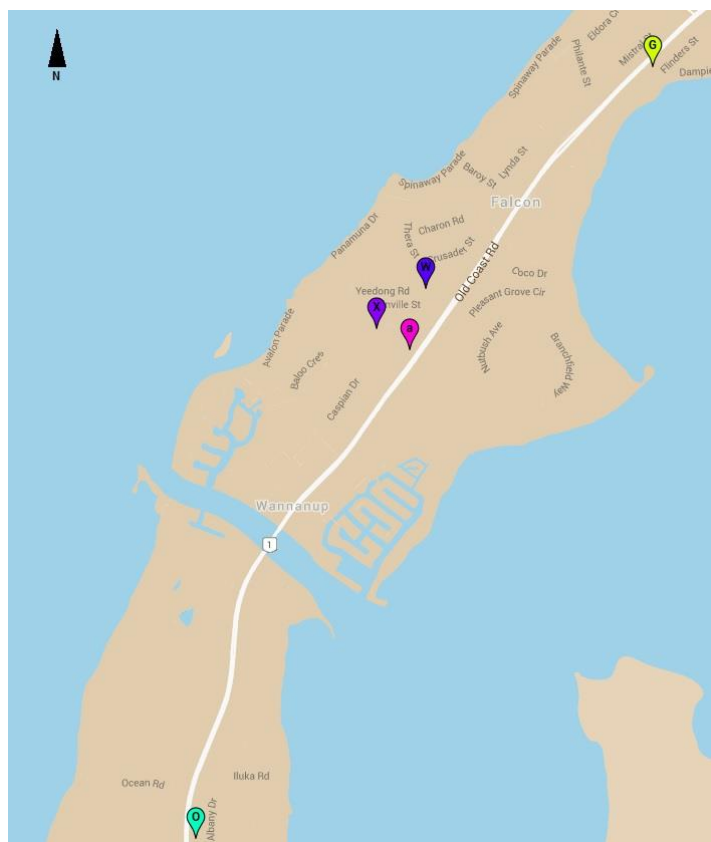
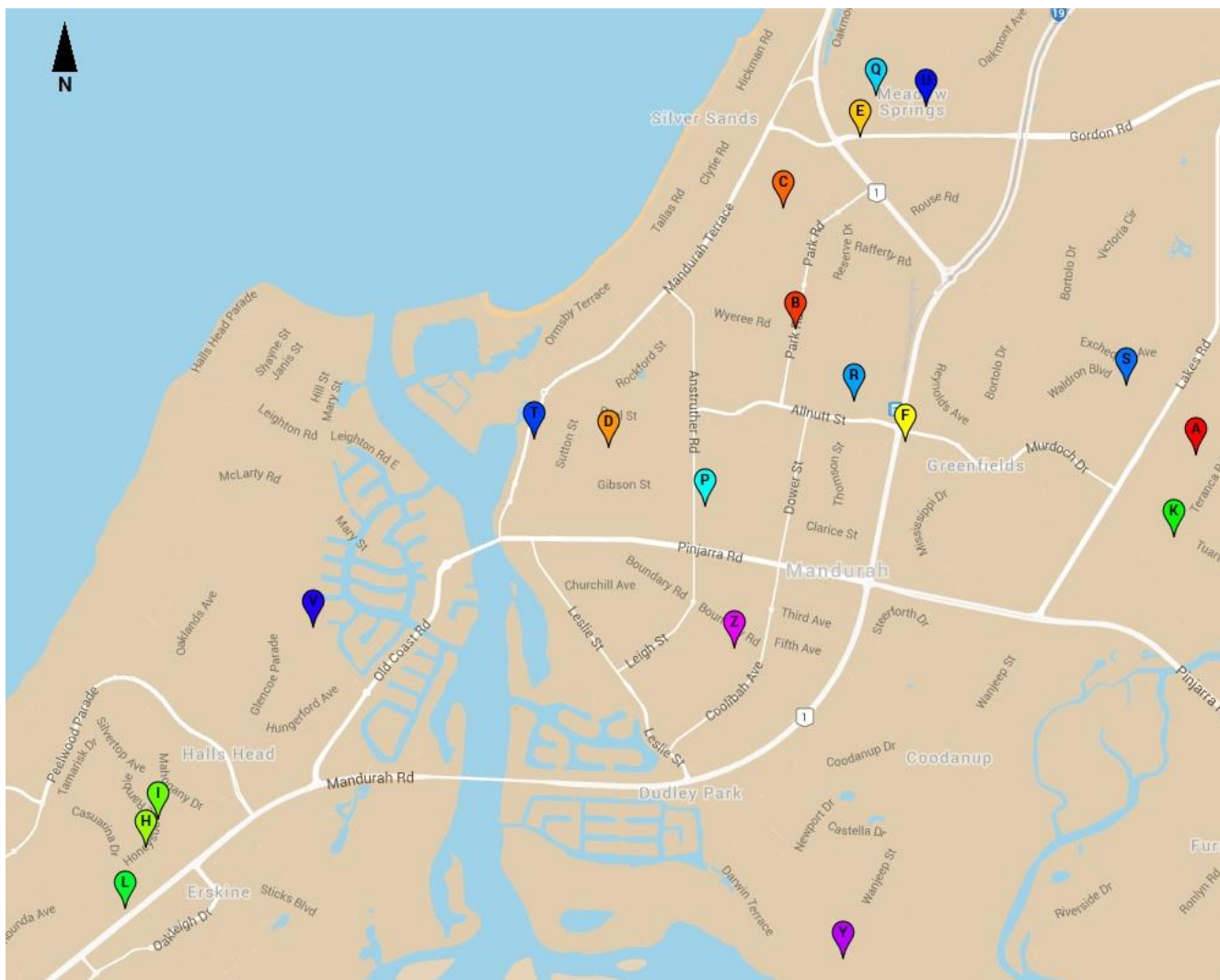
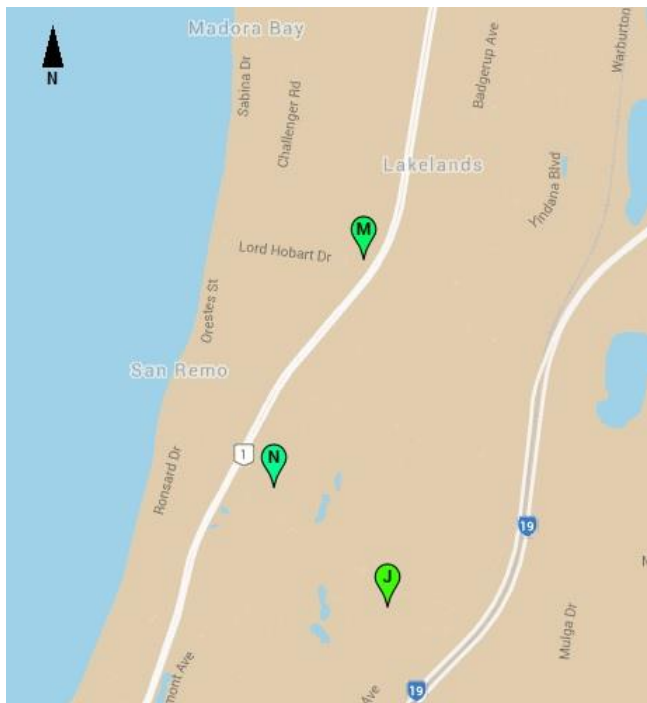
Ref	Facility
A	<b>Assumption Catholic Primary School</b> 22-34 Gordon Road, Meadow Springs
B	<b>Challenger TAFE- Peel Campus</b> Education Drive, Greenfields
C	<b>Coodanup Community College</b> Wanjeep Rd, Coodanup
D	<b>Dudley Park Primary School</b> 64 Gillark Street, Dudley Park
E	<b>Falcon Primary School</b> 30 Baloo Crescent, Falcon
F	<b>Foundation Christian College</b> 115 Waldron Boulevard, Greenfields
G	<b>Frederick Irwin Anglican School</b> 36-66 Gordon Road, Mandurah
H	<b>Glencoe Primary School</b> 12 Brigadoon Close, Halls Head
I	<b>Greenfields Primary School</b> 9 Zambesi Drive, Greenfields
J	<b>Halls Head Community College</b> Casuarina Drive, Halls Head
K	<b>Halls Head Primary School</b> 21 Oleander Place, Halls Head
L	<b>John Tonkin College</b> 35 Gibla St, Mandurah
M	<b>Living Waters Lutheran College</b> 1 Waxflower Vista, Halls Head
N	<b>Lakelands Primary School</b> 1 Cawana Parkway, Lakelands
O	<b>Mandurah Baptist College</b> Catalina Drive, Lakelands
P	<b>Mandurah Catholic College</b> Coodanup Drive, Mandurah
Q	<b>Mandurah Primary School</b> 28 Hackett Street, Mandurah
R	<b>Meadow Springs Primary School</b> 320 Oakmont Avenue, Meadow Springs
S	<b>Murdoch University- Peel Campus</b> Education Drive, Greenfields
T	<b>North Mandurah Primary School</b> Park Road, Mandurah
U	<b>Ocean Road Primary School</b> Ocean Road, Dawesville
V	<b>Riverside Primary School</b> 1 Minilya Pkwy, Mandurah
W	<b>South Halls Head Primary School</b> 38 Karon Vista, Halls Head
X	<b>St Damien's Catholic Primary School</b> 1 Nyabing Pass, Dawesville

## Appendix 5- Education Contact List

Facility	Phone	Email
Assumption Catholic Primary School		
Challenger TAFE- Peel Campus		
Coodanup Community College		
Dudley Park Primary School		
Falcon Primary School		
Foundation Christian College		
Frederick Irwin Anglican School		
Glencoe Primary School		
Greenfields Primary School		
Halls Head Community College		
Halls Head Primary School		
John Tonkin College		
Living Waters Lutheran College		
Lakelands Primary School		This information has been intentionally removed
Mandurah Baptist College		
Mandurah Catholic College		
Mandurah Primary School		
Meadow Springs Primary School		
Murdoch University- Peel Campus		
North Mandurah Primary School		
Ocean Road Primary School		
Riverside Primary School		
South Halls Head Primary School		
St Damien's Catholic Primary School		

For the full list of schools in WA categorised by region visit [www.det.wa.edu.au/schoolinformation/detcms/navigation/school-lists/](http://www.det.wa.edu.au/schoolinformation/detcms/navigation/school-lists/)

# Appendix 6- Early Learning & Child Care Facilities Map



Ref	Facility
<b>A</b>	<b>123 Early Learning Centre</b> 17 Fraser Entrance, Greenfields
<b>B</b>	<b>4 Big Kids</b> Park Road, Mandurah
<b>C</b>	<b>A1 Fun</b> Mandurah High School, 35 Gibla Street, Mandurah
<b>D</b>	<b>Adventure Zone</b> Mandurah Primary, Hackett Street, Mandurah
<b>E</b>	<b>Assumption OSHclub</b> 22-24 Gordon Road, Greenfields
<b>F</b>	<b>Buggles Childcare</b> 5 Murdoch Drive, Greenfields
<b>G</b>	<b>Butterflies Play Centre</b> 31 Littleton Street, Falcon
<b>H</b>	<b>City of Mandurah OSHC</b> 42 Honeysuckle Ramble, Mandurah
<b>I</b>	<b>Fun-A-Rama Living waters- Halls Head</b> 36 Honeysuckle Ramble, Halls Head
<b>J</b>	<b>Fun-A-Rama Meadow Spring</b> 320 Oakmont Avenue, Meadow Springs
<b>K</b>	<b>Goodstart Early Learning- Greenfields</b> 1-3 Cambridge Drive Greenfields
<b>L</b>	<b>Goodstart Early Learning- Halls Head</b> 4 Lavender Gardens, Halls Head
<b>M</b>	<b>Goodstart Early Learning- Madora Bay</b> 4 Lord Hobart Drive, Madora Bay
<b>N</b>	<b>Goodstart Early Learning- Meadow Springs</b> 19 Pebble Beach Boulevard, Meadow Springs
<b>O</b>	<b>Great Beginnings</b> 2 Esperance Ave, Dawesville
<b>P</b>	<b>Jack &amp; Jill Childcare Centre</b> 4 Aldgate Street, Mandurah
<b>Q</b>	<b>Kid'n About</b> 12 Parkstone Grove Meadow Springs
<b>R</b>	<b>La Scuola Early Learning Centre</b> 12 Truarn Street, Mandurah
<b>S</b>	<b>Laugh n Learn Family Day Care Centre</b> 5 Socha Court, Greenfields
<b>T</b>	<b>Little Buckets Childcare</b> 69 Mandurah Terrace, Mandurah
<b>U</b>	<b>Meadow Springs Childcare Centre</b> 30 La Grange Place, Meadow Springs
<b>V</b>	<b>Play's Kool- Hall Head</b> 50 McLarty Road, Halls Head
<b>W</b>	<b>Small Friends</b> 38 Thera Street, Falcon
<b>X</b>	<b>Waratah All Year Care</b> Falcon Family Centre 60 Linville Street, Wannanup
<b>Y</b>	<b>World of Kids Early Learning Centre</b> 17 Wanjeep Street, Coodanup
<b>Z</b>	<b>World of Kids Early Learning Centre</b> Dudley Park Primary, Gillark Street, Dudley Park
<b>a</b>	<b>YMCA Falcon Early Learning Centre</b> 9 Mallee Close Wannanup

## Appendix 7- Early Learning & Child Care Contact List

Facility	Phone	Email
123 Early Learning Centre		
4 Big Kids		
A1 Fun		
Adventure Zone		
Assumption OSHclub		
Buggles Childcare		
Butterflies Play Centre		
City of Mandurah OSHC		
Cosy Corner Nursery School & Childcare		
Fun-A-Rama Living waters- Halls Head		
Fun-A-Rama Meadow Spring		
Goodstart Early Learning- Greenfields		
Goodstart Early Learning- Halls Head		
Goodstart Early Learning- Madora Bay		
Goodstart Early Learning- Meadow Springs		
Great Beginnings		
Jack & Jill Childcare Centre		
Kid'n About		
La Scuola Early Learning Centre		
Laugh n Learn Family Day Care Centre		
Little Buckets Childcare		
Meadow Springs Childcare Centre		
Play's Kool- Hall Head		
Play's Kool- Mandurah		
Small Friends		
Waratah All Year Care		
World of Kids Early Learning Centre Coodanup		
World of Kids Early Learning Centre Halls Head		
YMCA Falcon Early Learning Centre		

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For the full list of schools in WA categorised by region visit [www.det.wa.edu.au/schoolinformation/detcms/navigation/school-lists/](http://www.det.wa.edu.au/schoolinformation/detcms/navigation/school-lists/)



## Appendix 8- CALD Network Contact List

Organisation	Services	Contact
Challenger Institute of Technology	This information has been intentionally removed	
Waratah Community Church		
Peel Multicultural Society		
Fremantle Multicultural Centre		
Mandurah Migrant Support Group		
Polytechwest		

## Appendix 9- Foreign Language Register

CoM Employee Name	Language	Ext
This information has been intentionally removed		

## Appendix 10- Disability Network Contact List

Organisation	Name / Position	Contact
Abilities Centre		
Aegis - Greenfields Aged Care Facility		
ARAFMI		
Artists Who Have An Intellectual Disability (ASWEARE)		
Assistance Dogs Australia		
Baptistcare		
Baptistcare Home Care Services (SW Metropolitan)		
Care Options		
Care Options		
Chime Squad (Hand Chimes)		
Citizens Advice Bureau		
Community First		This information has been intentionally removed
Community Member DAAG 2011 - 2013		
Coolibah Total Caring		
Department of Health		
Disability Services Commission		
Disability Services Commission		
Diversity South		
Diversity South		

Diversity South	This information has been intentionally removed
Fishers with Disabilities	
Forrest Personnel Inc	
Forrest Personnel Inc	
Halls Head Community College Education Support Centre	
HomeCare Options	
Interchange	
Intework	
Intework	
Lifeworx	
Lions Clubs International	
Mandurah Mobility	
Mandurah Mobility Products	
Mandurah Murray Riding for the Disabled	
Mandurah Over 55s Canoe Club Inc (The Grey Dolphins)	
Mandurah Paddling Club	
Mandurah Parkinson's Support Group	
Mandurah Red Cross	
Mandurah Retirement Village Inc	

Mandurah Scooters	This information has been intentionally removed
Manta Rays Swim Team (INC)	
Mayday Op-shop	
MBRC	
North Mandurah Education Support Centre	
Peel & PATS Patient Transport	
Peel Child Adolescent Mental Health Services	
Peel Community Living Inc	
Peel Health Campus	
Perth Home Care (Mandurah)	
Prime Movers	
Property Manager Centro Mandurah (past Member DAAG)	
Riverside Education Support Centre	
RSL Care W.A.	
Sensorium Theatre	
SMP	
SOS Supporting Our Seniors & Disabled Inc	
Stanhope Healthcare Services	
The Apprentice and Traineeship Company	
The Leslie Street Sport and Social Centre for 50's and Over	
Therapy Focus	

Therapy Focus	This information has been intentionally removed
Therapy Focus	
Umbrella Muticultural Community Care Services Inc - Mobile Centre Based Day Care	
Visability (formerly Association for the Blind WA)	
Wearne House	
Western Hearing Services	
Work Power	
Young Carers	

**2015-17 Disability Access Advisory Group Members**

**City of Mandurah Officers**

This information has been intentionally removed

Name & Organisation	Contact	Address
City of Mandurah	This information has been intentionally removed	
City of Mandurah		
City of Mandurah		
-		
Disability Services Commission		
Community Member		
Community First International		
-		
Local Area Supervisor, Disability Services Commission		
-		
Midway Community Care		
Career Enterprise Centre		
Halls Head Community College Education Support Centre		
Dept. Sport and Recreation		

