

City of Mandurah
3 Peel Street
Mandurah WA 6210
Email: rates@mandurah.wa.gov.au
Phone number: 08 9550 3777

Rates Smoothing Application 2024 – 2025



Request and Authority to Debit

City of Mandurah - ABN 43 188 356 365"

Request and authorise City of Mandurah, User Id 126205, to arrange a debit from your nominated account to pay for Annual Rate Notice/Tax Invoice provided by City of Mandurah. This debit or charge will be arranged by City of Mandurah's financial institution and made through the Bulk Electronic Clearing System (BECS) from your nominated account and will be subject to the Terms and Conditions of the Direct Debit Request Service Agreement.

Property Details

Assessment Number:

Property Address:

Rates Assessment Balance \$

An update of the amount to be deducted for the 2024/2025 rates will be provided once the Annual Rates have been struck.

Regular payment of: \$

Frequency of payment: Weekly Fortnightly Monthly

Commencement Date: / / 2024

Full Name (s) of bank account holder(s):

Bank Name and Branch:

BSB Number: (6 digits)

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Account Number:
(Maximum of 9 digits)

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Rates Smoothing direct debit will continue until advised of cancellation by owner. The direct debits are processed weekly on FRIDAY, unless it is a public holiday, which will then be processed on the next business day

Your contact details

Full Name:

Residing Address:

Postal Address:
If different to the above address

Email:

Phone Number:

Confirmation	By signing and/or providing us with a valid instruction in respect to your Direct Debit Request you confirm that: 1. You are authorised to operate the nominated account; and 2. You have understood and agreed to the Terms and Conditions set out in this request and in the Direct Debit Request Service Agreement.																															
Your Signature	<p><u>Signed in accordance with the account authority on your bank account:</u></p> <table border="1" data-bbox="320 271 1481 383"> <tr> <td data-bbox="320 271 544 383">Account Holders Signature:</td> <td data-bbox="544 271 1091 383"></td> <td data-bbox="1091 271 1481 383">Date:</td> </tr> </table> <p>Contact details: As Above</p>		Account Holders Signature:		Date:																											
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Second Account Signatory	<p><u>Signed in accordance with the account authority on your bank account:</u></p> <table border="1" data-bbox="320 566 1481 1037"> <tr> <td data-bbox="320 566 571 678">Second Account Holders Signature:</td> <td data-bbox="571 566 1091 678"></td> <td data-bbox="1091 566 1481 678">Date:</td> </tr> <tr> <td data-bbox="320 678 571 734">Name:</td> <td data-bbox="571 678 1091 734"></td> <td data-bbox="1091 678 1481 734"></td> </tr> <tr> <td colspan="3" data-bbox="320 734 1481 819">Contact details:</td> </tr> <tr> <td data-bbox="320 819 571 891">Address:</td> <td colspan="2" data-bbox="571 819 1481 891"></td> </tr> <tr> <td data-bbox="320 891 571 969">Email:</td> <td colspan="2" data-bbox="571 891 1481 969"></td> </tr> <tr> <td data-bbox="320 969 571 1043">Phone Number:</td> <td colspan="2" data-bbox="571 969 1481 1043"></td> </tr> </table>		Second Account Holders Signature:		Date:	Name:			Contact details:			Address:			Email:			Phone Number:														
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Address:																																
Email:																																
Phone Number:																																
Signing for a Company/ Trust Evidence MUST be provided	<p>You must be authorised to sign on behalf of the Company/Trust AND have authority to operate the Company/Trust bank account.</p> <table border="1" data-bbox="320 1193 1481 1529"> <tr> <td data-bbox="320 1193 588 1249">Position Held:</td> <td colspan="2" data-bbox="588 1193 1481 1249"></td> </tr> <tr> <td data-bbox="320 1249 588 1317">Full Name:</td> <td colspan="2" data-bbox="588 1249 1481 1317"></td> </tr> <tr> <td data-bbox="320 1317 588 1373">Address:</td> <td colspan="2" data-bbox="588 1317 1481 1373"></td> </tr> <tr> <td data-bbox="320 1373 588 1440">Phone Number:</td> <td data-bbox="588 1373 826 1440"></td> <td data-bbox="826 1373 1481 1440">Email:</td> </tr> <tr> <td data-bbox="320 1440 588 1529">Signature of duly authorised officer:</td> <td colspan="2" data-bbox="588 1440 1481 1529"></td> </tr> </table> <p>Signature company signatory (if required)</p> <table border="1" data-bbox="320 1637 1481 1962"> <tr> <td data-bbox="320 1637 588 1693">Position Held:</td> <td colspan="2" data-bbox="588 1637 1481 1693"></td> </tr> <tr> <td data-bbox="320 1693 588 1760">Full Name:</td> <td colspan="2" data-bbox="588 1693 1481 1760"></td> </tr> <tr> <td data-bbox="320 1760 588 1816">Address:</td> <td colspan="2" data-bbox="588 1760 1481 1816"></td> </tr> <tr> <td data-bbox="320 1816 588 1883">Phone Number:</td> <td data-bbox="588 1816 826 1883"></td> <td data-bbox="826 1816 1481 1883">Email:</td> </tr> <tr> <td data-bbox="320 1883 588 1962">Signature of duly authorised officer:</td> <td colspan="2" data-bbox="588 1883 1481 1962"></td> </tr> </table>		Position Held:			Full Name:			Address:			Phone Number:		Email:	Signature of duly authorised officer:			Position Held:			Full Name:			Address:			Phone Number:		Email:	Signature of duly authorised officer:		
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<p>As per our Direct Debit Request Service Agreement (shown on the City of Mandurah's website) and/or please refer to the link provided: https://www.mandurah.wa.gov.au/live/residents/rates</p>																																

Terms and Conditions for Acceptance of Rates Smoothing for Rates and Charges

Payment Debit Dates

Date	Weekly	Fortnightly	Monthly
05/04/24	52	26	12
12/04/24	51		
19/04/24	50	25	
26/04/24	49		
03/05/24	48	24	11
10/05/24	47		
17/05/24	46	23	
24/05/24	45		
31/05/24	44	22	
07/06/24	43		10
14/06/24	42	21	
21/06/24	41		
28/06/24	40	20	
05/07/24	39		9
12/07/24	38	19	
19/07/24	37		
26/07/24	36	18	
02/08/24	35		8
09/08/24	34	17	
16/08/24	33		
23/08/24	32	16	
30/08/24	31		
06/09/24	30	15	7
13/09/24	29		
20/09/24	28	14	
27/09/24	27		
04/10/24	26	13	6
11/10/24	25		
18/10/24	24	12	
25/10/24	23		
01/11/24	22	11	5
08/11/24	21		
15/11/24	20	10	
22/11/24	19		
29/11/24	18	9	
06/12/24	17		4
13/12/24	16	8	
20/12/24	15		
27/12/24	14	7	
03/01/25	13		3
10/01/25	12	6	
17/01/25	11		
24/01/25	10	5	
31/01/25	9		
07/02/25	8	4	2
14/02/25	7		
21/02/25	6	3	
28/02/25	5		
07/03/25	4	2	1
14/03/25	3		
21/03/25	2	1	
28/03/25	1		

1. As per our **Direct Debit Request Service Agreement** (refer to the City of Mandurah's website)

2. To be eligible for Rates Smoothing, all previous rates balances must be paid in **FULL**. Applications must be completed and returned to the City of Mandurah as soon as possible after receiving your Rate Notice.

3. Rates Smoothing runs from 5 April 2024 to 28 March 2025. Payments will be calculated over the remaining time period until 28 March 2025. See Payment Debit Dates table for payment periods.

4. A rate smoothing direct debit that defaults twice will be changed to a normal direct debit. Interest will accrue on any outstanding balances.

5. An update of the payment amount to be deducted for the 2024/2025 rates will be provided once the annual rates have been struck.

6. The rates department may vary your payment amount from time to time, to ensure your repayments cover the balance. You will be advised in regard to any changes to your repayments.

7. If a direct debit payment dishonours, a dishonour fee of \$2.75 will be applied to your Rates and Charges.

NOTE: The dishonoured payment amount + dishonour fee of \$2.75 is required to be paid in full within 14 days or an alternative arrangement made by contacting the City of Mandurah rates department.

8. If you are having trouble paying your rates please contact the City of Mandurah on 08 9550 3777 and we will be happy to help.

9. **14 days' notice** must be given in **writing** for any amendments to this arrangement.

For example:

Your yearly rates are \$1,560, and you wish to pay fortnightly, starting on the 5 April. Using the table, you can see that on the 05/04/24 there are 26 payments remaining.

Please use the below calculation to work out your payment amount:

$$\begin{aligned} &\text{Rates Balance (or estimate) divided by the remaining} \\ &\quad \text{number of payments} \\ &= \text{Your regular payment amounts} \\ &\$1,560 \text{ divided by } 26 \text{ fortnights} = \$60.00 \text{ per fortnight} \end{aligned}$$